Manonmaniam Sundaranar University Tirunelveli – 627 012

Bachelor of Human Resource Development - BHRD

Program Regulations and Syllabus For those who joined in 2024 - 2025onwards

Introduction

Human resource is an integral part of any organization be it business, government or non government. Human resource management is considered to be a source of competitive and imitating unlike other sources used in framing organizations. The main aim of HRD is to develop a variety of competencies like knowledge, attitude .skill and technical areas, behavioral and human relation and conceptual ideas to perform various task or functions required for the job.HRD is a non core function for many organizations but not lose its importance. The requirement of expert in the field of HR is needed for man power planning ,training ,performance appraisal ,compensation and compliance of welfare laws and maintenance of industrial relations.

Rani Anna Government College For Women, was established with the aim of providing quality education to under prevailaged girl students and economically backward areas in Tirunelveli District. It has been established in the year1970 and it has 15 UG Courses ,12 PG courses,4 M.Phil and few doctoral research centers. Around 4700 students are studying in this campus.

Preamble

Rani Anna Government College for women, Tirunelveli is affiliated to M.S University. B.A HRD is a full time three year programme .The curriculum takes B.A HRD program to next level .It aims at the implementing out come based education along with the choice based credit system.This program dedicated to imparting the knowledge, skill required to manage the people within the organization. This program aims to create the professionals that competent in handling imperative HR role in public and private firms, organization and business. Under this program , students learn about planning, arranging and managing various things through class activities, projects and case studies. In addition , they also study organizational psychology and work place learning. The course work of this program includes basics of HR, labour law, industrial relations, ways of improving employee performance, stress and emotional management organizational development ,grievance addressable and more.

Mission

Offered full opportunities and challenges to develop individually enabling career growth, encouraged to acquire knowledge to meet the challenges of new technologies and business needs in the changing scenario. Educated and guided to include and practice right values as are nurtured by the organization. Through strategic partnerships and collaboration, the Human Resources Department recruits, develops and retains a high performing and diverse workforce and fosters a healthy, safe, and productive work environment for employees, their families, departments, and the public in order to maximize individual and organizational potential and position as an employer of choice.

Goals:

Valuing, Encouraging, and Supporting a Diverse Workforce; Continually Improving Individual and Organizational Effectiveness; Anticipating and Meeting the Changing Needs of the Workforce / Family; Championing Career and Professional Growth; Creating and Enhancing Strategic Partnerships; and Enhancing Services Through Technology.

Program Educational Objectives of HRD

To provide a comprehensive frame work for the development of human resources in the organization.

• Development of a climate for employees to discover, develop and use their capabilities for the organization.

• To develop the sense of team sprit ,team work and inter team collaboration.

• To felicitate systematic information on human resources for man power planning, developmental placements ,career planning, etc,.

• To make management graduates conceptualize, critically analyze and acquire in-depth knowledge of business and management by imbibing in them the unique ability of synthesizing knowledge towards adding value areas of management.

• To promote lateral thinking by way of enabling management graduates to see at the things from different perspectives there by making them to come out with simple solutions for complex managerial problems.

• To inculcate a spirit of enquiry, so that management graduates search for facts and truths by developing methodologies that supports critical analysis and decision making.

• To evaluate the role of HRD in driving sustained business performance

• To inculcate and a spirit of Ethics and Social Commitment in the personal and professional life of management graduates so that they add value to the society.

LEARNING OUTCOMES-BASED CURRICULUM FRAMEWOR GUIDELINES BASED REGULATIONS FOR

B.A., (HRD) PROGRAMME

Program learning out comes

POs -1 Apply knowledge of management theories and practices to solve business problems. Problem solving: Capacity to extrapolate from what one has learned and apply their competencies to solve different kinds of non-familiar problems, rather than replicate curriculum content knowledge; and apply one's learning to real life situations.

POs-2 Foster analytical and critical thinking abilities for data-based decision making. Critical thinking: Capability to apply analytic thought to a body of knowledge; analyse and evaluate evidence, arguments, claims, beliefs on the basis of empirical evidence; identify relevant assumptions or implications; formulate coherent arguments; critically evaluate practices, policies and theories by following scientific approach to knowledge development.

POs-3 Ability to understand, analyze and communicate global, legal and ethical aspects of

Business. Communication Skills: Ability to express thoughts and ideas effectively in writing and orally; Communicate with others using appropriate media; confidently share one's views and express herself/himself; demonstrate the ability to listen carefully, read and write analytically, and present complex information in a clear and concise manner to different groups.

POs-4 Research-related skills: A sense of inquiry and capability for asking relevant/appropriate questions, problem arising, synthesizing and articulating; Ability to recognize cause-and-effect relationships, define problems, formulate hypotheses, test hypotheses, analyze, interpret and draw conclusions from data, establish hypotheses, predict cause-and-effect relationships; ability to plan, execute and report the results of an experiment or investigation

POs-5 Multicultural competence: Possess knowledge of the values and beliefs of multiple cultures and a global perspective; and capability to effectively engage in a multicultural society and interact respectfully with

diverse groups.

POs-6 Management graduates to acquire in-depth knowledge of business management and Ability to lead themselves and others in the achievement of organizational

goals ,contributing effectively to a team environment.

POs-7 Cooperation/Team work: Ability to work effectively and respectfully with diverse teams; facilitate cooperative or coordinated effort on the part of a group, and act together as a group or a team in the interests of a common cause and work efficiently as a member of a team.

POs-8 Entrepreneurship embedded with ethics and a sense of social commitment and to

strive towards personal victory and value creation to the society.

POs-9 Moral and ethical awareness/reasoning: Ability to embrace moral/ethical values in conducting one's life, formulate a position/argument about an ethical issue from multiple perspectives, and use ethical practices in all work. Capable of demon starting the ability to identify ethical issues related to one's work, avoid unethical behaviour such as fabrication, falsification or misrepresentation of data or committing plagiarism, not adhering to intellectual property rights; appreciating environmental and sustainability issues; and adopting objective, unbiased and truthful actions in all aspects of work.

POs-10 Leadership readiness/qualities: Capability for mapping out the tasks of a team or an organization, and setting direction, formulating an inspiring vision, building a team who can help achieve the vision, motivating and inspiring team members to engage with that vision, and using management skills to guide people to the right destination,

in a smooth and efficient way.

POs-11 Self-directed learning: Ability to work independently, identify appropriate resources required for a project, and manage a project through to completion.

POs-12 Students studying management to be passionate about multidisciplinary approach

for problem solving ,critical analysis and decision making by giving due importance for lateral thinking so that

they see things from a perspective which are not just simple but effective.

Programme Specific outcomes (PSOs)

PSOs-1 Ability to define ,analyze the solutions for different business problems and using

logical reasoning patterns of evaluating information ,materials and data for practical implementation

PSOs-2 Provides verbal reasoning ,data interpretation and communicative skill to solve the

business problems and decision making.

PSOs-3 Apply ethical principles and commitment towards professional ethics and responsibility.

PSOs -4 Function effectively as a member , leader individual or group in diverse environment.

PSO-5 Ability to conceptualize a complex issue into a coherent written statement and oral presentation and communicate effectively on complex activities with technical community. PSO-6 Providing opportunities for the students to gain practical exposure towards the work

place and make them industry ready.

PSOs-7 Promotes entrepreneurship by providing ,understanding of fundamentals of creating

and managing innovation, new business development and high growth potential entities.

PSOs-8 Ability to demonstrate technical competence in domestic and global area of business through the study of major disciplines within the fields of business.

	PO 1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
PSO 1	Y	Y	Y	Y	Y	Y	Y	Y
PSO 2	Y	Y	Y	Y	Y	Y	Y	Y
PSO3	Y	Y	Y	Y	Y	Y	Y	Y
PSO 4	Y	Y	Y	Y	Y	Y	Y	Y
PSO 5	Y	Y	Y	Y	Y	Y	Y	Y

3 – Strong, 2- Medium, 1- Low

Highlights of the Revamped Curriculum:

Student-centric, meeting the demands of industry & society, incorporating industrial components, hands-on training, skill enhancement modules, industrial project, project with viva-voce, exposure to entrepreneurial skills, training for competitive examinations, sustaining the quality of the core components and incorporating application oriented content wherever required.

> The Core subjects include latest developments in the education and scientific front, advanced programming packages allied with the discipline topics, practical training, devising mathematical models and algorithms for providing solutions to industry / real life situations. The curriculum also facilitates peer learning with advanced mathematical topics in the final semester, catering to the needs of stakeholders with research aptitude.

> The General Studies and Mathematics based problem solving skills are included as mandatory components in the 'Training for Competitive Examinations' course at the final semester, a first of its kind.

> The curriculum is designed so as to strengthen the Industry-Academia interface and provide more job opportunities for the students.

 \succ The Industrial Statistics course is newly introduced in the fourth semester, to expose the students to real life problems and train the students on designing a mathematical model to provide solutions to the industrial problems.

> The Internship during the second year vacation will help the students gain valuable work experience, that connects classroom knowledge to real world experience and to narrow down and focus on the career path.

Project with viva-voce component in the fifth semester enables the student, application of conceptual knowledge to practical situations. The state of art technologies in conducting a Explain in a scientific and systematic way and arriving at a precise solution is ensured. Such innovative provisions of the industrial training, project and internships will give students an edge over the counterparts in the job market.

State-of Art techniques from the streams of multi-disciplinary, cross disciplinary and inter disciplinary nature are incorporated as Elective courses, covering conventional topics to the latest - Artificial Intelligence.

Value additions in the Revamped Curriculum:

Semester	Newly introduced Components	Outcome / Benefits
I	Foundation Course To ease the transition of learning from er secondary to higher education, iding an overview of the pedagogy of hing Literature and analysing the world 1gh the literary lens gives rise to a new perspective.	
Ι, ΙΙ, ΙΙΙ, ΙV	Skill Enhancement papers (Discipline ric / Generic / Entrepreneurial)	 Industry readygraduates Skilled human resource Students are equipped with ntial skills to make them employable Training on language and munication skills enable the students gain knowledge and exposure in the competitive world. Discipline centric skill will ove the Technical knowhow of ng real life problems.
III, IV, V & VI	Elective papers	 Strengthening the domain vledge Introducing thestakeholders to the State-of echniquesfrom the streams of i-disciplinary, cross disciplinary and disciplinary nature Emerging topics in er education/ industry/ munication network / health sector are introduced with hands-on-training.

IV	Elective Papers	Exposure to industry moulds ents into solution providers
		Generates Industry ready uates
		Employment opportunities nced
V Semester	Elective papers	Self-learning isenhanced
		Application of the concept to situationis conceived resulting
		in tangible outcome
VI Semester	Elective papers	 Enriches the study nd the course. Developing a research
		ework and presenting their independent and intellectual ideaseffectively.
Extra Credits:		To cater to the needs of peer
For Advanced Learners /	Honors degree	iers / research
Skills acquired from the C	Courses	aspirants Knowledge, Problem Solving, Analytical ability, Professional Competency, Professional munication and Transferrable Skill

Credit Distribution for UG Programme

Sem I	Credit	Sem II	Credi	Sem III	Credit	Sem IV	Credit	Sem V	Credit	Sem VI	Credit
1.1. Language - Tamil	3	2.1. Language - Tamil	3	3.1. Language - nil	3	4.1. Language - nil	3	5.1 Core Course – \CC IX	4	6.1 Core Course – CC XIII	4
1.2 English	3	2.2 English	3	3.2 English	3	4.2 English	3	5.2 Core Course – CC X	4	6.2 Core Course – CC XIV	4
1.3 Core Course – I	4	2.3 Core urse – CC III	4	3.3 Core Course – V	4	4.3 Core Course – CC VII Core Industry dule	4	5. 3.Core Course CC -XI	4	6.3 Core Course – CC XV	4
1.4 Core Course – II	4	2.4 Core urse – CC IV	4	3.4 Core Course – VI	4	4.4 Core Course – CC VIII	4	5. 3.Core Course –/ ject with viva- voce CC -XII	4	6.4 Elective -VII heric/ Discipline cific	3
1.5 Elective I neric/ Discipline ecific	3	2.5 Elective II heric/ Discipline ccific	3	3.5 Elective III neric/ Discipline cific	3	4.5 Elective IV neric/ Discipline	3	5.4 Elective V neric/ Discipline	3	6.5 Elective VIII Generic/ Discipline	3
1.6SkillnancementCourseC-1 (NME)	2	2.6 Skill nancement urse C-2 (NME)	2	3.6 Skill nancement Course C-4, (Entrepreneurial II)	1	4.6 Skill nancement Course C-6	2	5.5 Elective VI neric/ Discipline cific	3	6.6 Extension ivity	1
1.7Ability nancement Compulsory urse (AECC) Soft Skill-	2	2.7 Skill hancement urse –SEC- ME)	2	3.7 Skill nancement Course C-5	2	4.7 Skill nancement Course C-7	2	5.6 Value Education	2	6.7 Professional mpetency Skill	2
1.8 Skill nancement - undation Course)	2	2.8 Ability nancement mpulsory Course ECC) Soft Skill-	2	3.7AbilitynancementmpulsoryCourseECC)Soft Skill-3	2	4.7 7Ability hancement mpulsory Course ECC) Soft Skill-4		5.5 Summer ernship /Industrial ining	2		
	00			3.8 E.V.S	-	4.8 E.V.S	2		26		01
	23 Total C	redit Points	23		22		25		26		21 140
L											140

3 – Vear I	G Programme		
Credits Di			
		No. of Papers	Credits
Part I	Tamil(3 Credits)	4	12
Part II	English(3 Credits)	4	12
Part III	Core Courses (4 Credits)	15	60
	Elective Courses :Generic / Discipline cific (3 Credits)	8	24
Total	· · · · ·		108
Part IV	NME (2 Credits)	2	4
	Ability Enhancement Compulsory prses Soft Skill(2 Credits)	4	8
	Skill Enhancement Courses (7 courses)Entrepreneurial Skill -1ProfessionalCompetencySkillhancement Course		13
		1	2
	EVS (2 Credits)	1	2
	Value Education (2 Credits)	1	2
Part IV Cr	edits		31
Part V	Extension Activity (NSS / NCC / Physical H	Education)	1
Total Cred	lits for the UG Programme		140

Parts	Sem I	Sem II	Sem III	Sem IV	Sem V	Sem VI	Total
							edits
Part I	3	3	3	3	-	-	12
Part II	3	3	3	3	-	-	12
Part III	11	11	11	11	22	18	84
Part IV	6	6	6	7	3	3	31
Part V	-	-	-	-	-	1	1
Total	23	23	23	24	25	22	140

Consolidated Semester wise and Component wise Credit distribution

*Part I. II, and Part III components will be separately taken into account for CGPA calculation and classification for the under graduate programme and the other components. IV, V have to be completed during the duration of the programme as per the norms, to be eligible for obtaining the UG degree

Methods of Evaluation		
	Continuous Internal Assessment Test	
Internal Evaluation	Assignments	25 Marks
	Seminars	
	Attendance and Class Participation	
External	End Semester Examination	75 Marks
luation		
	Total	100 Marks
Methods of Assessment	t	
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept defini	tions
Understand/	MCQ, True/False, Short essays, Concept explanation	ns, Short summary or
prehend (K2)	Overview	
Application (K3)	Suggest idea/concept with examples, Suggest formula Observe, Explain	e, Solve problems,
Analyze (K4)	Problem-solving questions, Finish a procedure in mar	ny steps, Differentiate
	between various ideas, Map knowledge	
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify wit	h pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Di	scussion, Debating or
- (-)	Presentations	

SEMEST	TER I							CREDIT	MARKS		TOTAL
COURSI	ECOMPONENT	<u>SUBJECTS</u>	L	<u>T</u>	<u>P</u>	<u>0</u>	<u>Hrs/week</u>		CIA	External	
Part-I	Paper–I	Language – il	Y	-	-	-	6	3	25	75	100
Part-II	Paper–I	English	Y	-	-	-	6	3	25	75	100
	Core Paper–I	Fundamental of agement	Υ	-	-	-	5	5	25	75	100
Part-III	Core Paper–II	Individua Behavior	Y	-	-	-	5	5	25	75	100
	Elective Paper-I	Business 10mics	Y	-	-		4	3	25	75	100
	Skill Enhancement Social Entrepreneu		Y	-	Y	-	2	2	25	75	100
Part-IV	Foundation course Managerial Comm						2	2	25	75	100
	Total						30	21			

SEMESTI							Hrs/week	CREDIT	MAXI	MARKS	TOTAL
COURSE MPONEN		SUBJECTS	L	Т	Р	0			CIA	EXT	
Part-I	Paper-II	Language – Tamil	Y	-	-	-	6	3	25	75	100
Part-II	Paper–II	English	Y	-	-	-	5	3	25	75	100
	Core Paper-	Human Resource Management	Y	-	-	-	5	5	25	75	100
Part-III	-	Development of Professional tice	Y	-	-	-	5	5	25	75	100
	Elective -II	Managerial Economics	Y	-	-	-	4	3	25	75	100
		ement course –II Skill for Development	Y	-	-	-	2	1	25	75	100
Part-IV		ement Course-III d Entrepreneurship Management					2	1	25	75	100
	Naan Muthalvan						2	2			100
	Total						30	23			

SEMESTER III COURSE MPONENT		SUBJECTS		Т	Р	0	Hrs/ week	CREDIT	MAXMARKS		TOTAL
									INT	EXT	
Part-I	Paper–III	Language – Tamil	Y	-	-	-	6	3	25	75	100
Part-II	Paper–III	English	Y	-	-	-	6	3	25	75	100
Part- III	Core r–V	Organizational Behavior	Y	-	-	-	5	5	25	75	100
	Core er–VI	Labour Law	Y	-	-	-	4	5	25	75	100
	Elective	Business Statistics	Y	-	-	-	3	3	25	75	100
Part-IV	SEC- IV	Computer Applications in Business	Y	-	Y	-	2	1	25	75	100
	Naan M ture Man	uthalvan /Entrepreneurial Skill New agement	Y		Y		2	2			100
		ental Studies	Y	-	-	-	2	2	275		100
	Total				1	1	30	24			

SEMESTEI	RIV			т			Hrs/wee		MAXMARKS		
COURSE C	OMPONENT		L	Т	Р	0		CREDI	CIA	EXT	TOTAL
Part-I	Paper–IV	Language – Tamil	Y	-	-	-	6	3	25	75	100
Part-II	Paper–IV	English	Y	-	-	-	6	3	25	75	100
	Core Paper–VII	Business Environment	Y	-	-	-	4	4	25	75	100
Part-III	Core Paper–VIII	Training and elopment	^I Y	-	-	-	5	5	25	75	100
	Elective Paper–IV	.Human Resource	ŶY	-	-	-	3	4	25	75	100
Part-IV	SEC-V-Knowledge n	nanagement	Y	-			2	1	25	75	100
	Value Education		Y	-	-	-	2	2	25	75	100
	Naan Muthalvan/Perf	formance Appraisal System					2	2			100
	Total		I				30	24		I	1

SEMESTERV	L	Г	Р	0	Hrs/we	CRED	MAXMARKS	

COURSE C	OMPONENT	SUBJECTS							CIA	EXT	ТОТА
	Core Paper–IX	Human Resource elopment	Y	-	-	-	5	4	25	75	100
	Core Paper–X	Research Methodology	Y	-	-	-	5	4	25	75	100
	Core Paper–XI	Corporate Social Responsibility	Y	-	-	-	5	4	25	75	100
Part -III Core Paper/ Project Project Viva voce			Y	-	-	-	5	3	50	50	100
	Elective–V	 Professional Ethics Strategic Management 	Y	-	-	-	4	3	25	75	100
	Elective –VI	1.Performance Management 2, Stress Management	-	-	Y	-	4	3			100
		Naan Muthalvan/ Public Relations					2	2			100
Part- IV	Internship/Field vite activity	visit/Industrial visit/Knowledge	Y	-	-	-		2			
	Total						30	25			

SEMEST	ER-VI						Hrs/week		MAXM	IARKS	TOTAL
COURSE COMPONENT		SUBJECTS		Т	Р	0		CREDIT	CIA	EXT	TOTAL
	Core Paper–XIII	Entrepreneurial Development	Y	-	-	-	6	4	25	75	100
	Core Paper-XIV	Organizational Development Change	Y				6	4	25	75	100
Part- III	Core Paper–XV	Trends in HRD	Y				6	4	25	75	100
	Elective-VII	 Compensation agement Industrial Relations 	Υ	-	-	-	5	3	25	75	100
	Elective–VIII	1.Commpetency Mapping 2. Industrial Psychology	Y	-	-	-	5	3	25	75	100
PartV	Naan Muthalva ancement Quantitative Aptit	1 ,	7				2	2	25	75	100
	Extension Activiti		-		Y	-		1			
	Total					•	30	21			

Remarks: English Soft Skill Two Hours Will be handled by English Teachers (4+2 = 6 hours for English).

Semester-I

L	Т	Р	С
5	-	-	5

Corepaper-1

Fundamentals of Management

Learning objectives:

CLO-1- To help the students gain knowledge on the evolution, functions in management and contemporary perspectives in management.

CLO-2- To enable them to analyze the nature, purpose of management and tools for planning and decision making process.

CLO-3- To enable them to analyze and understand the types of the organization, and delegation of authority.

CLO-4 -To help the students develop cognizance of the importance of staffing, system of performance management, training and development.

CLO-5- The students acquainted vast knowledge about need and techniques followed in controlling and reporting.

Fundamentals of Management

Unit-I

Evolution of management thought - Management - Science or Art - Different Types of managers -

Managerial roles - Levels of Management - Recent trends and contemporary perspectives in management.

Unit-II

Planning: Nature and purpose of planning - Types of Planning - Planning premises - Planning Tools and Techniques - Objectives and Policies - Decision making process.

Unit-III

Organizing: Purpose and Structure - Formal and informal organization - organization chart - departmentalization - delegation of authority - centralization and decentralization - Span of Control - Line and Staff functions

Unit-IV

Staffing: Recruitment and selection - Training and Development- Performance Management - Career planning. Directing: Foundations of individual and group behavior - types and theories of leadership

- process of communication - motivational theories and techniques

Unit-V

Controlling: Need and techniques - System and process of controlling - control and performance -

Direct and preventive control - Reporting.

Course outcomes:

CO-1. On completion of this course, the students will be able to understand the concepts ,evolution ,contemporary perspectives related to Business

CO -2. Demonstrate the roles, skills and functions of management and analyze the nature, purpose of management and tools for planning and decision making process. .

CO -3. Analyze and understand the types of the organization, and delegation of authority at various levels.

CO -4. Understand the complexities associated with management of human resources in the organization and integrate the learning in handling these complexities.

CO-5. The students acquainted vast knowledge about need and techniques followed in controlling and performance and reporting. **References:**

1. Stephen A. Robbins & David A. Decenzo & Mary Coulter, "Fundamentals of Management" 7th Edition, Pearson Education, 2011.

2. Koontz and O' Donnel, Management: A System Approach, Tata McGraw Hill.

- 3. Weihrich and Koontz, Management: A Global Perspective, McGraw Hill.
- 4. Tripathy PC & Reddy PN, "Principles of Management", Tata McGraw Hill, 1999.
- 5. Robert Kreitner & Mamata Mohapatra, "Management", Biztantra, 2008.

Methods of Ealuation

Internal Evaluation	Continue intrnal Assessment Test	25 Marks
	Assignents	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Understand/ Comprehend 2)	MCQ, True/False, Short essays, Concept explanations, Short summary or rview
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, serve, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate ween various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons

Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or
Create (K0)	sentations

	Cou	burse Code & Title : Fundamendals of Mnaagement															
CO/PO	PO	РО						PO PSO									
	1	2	3	4	5	6	1	2	3	4	5	6	7	8			
CO -1	2	3	2	3	3	3	2	3	3	2	2	3	3	3			
CO -2	3	2	2	2	3	3	2	2	2	3	3	2	3	2			
CO -3	2	3	2	3	2	2	3	3	3	2	2	2	3	2			
CO -4	2	2	2	2	3	3	2	2	3	3	3	2	2	2			
CO -5	0	3	2	2	3	2	3	2	2	2	3	3	2	3			

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Strongly Correlated - (3) Weakly Correlated - (1) No Correlation

(0)

L	Т	Р	С
5			4

Learning Objectives:

- CLO-1. To help the students to learn about self esteem, its types and concept of self regulation.
- CLO-2 To enable them to analyse self impovement, types of attitude and create positive atmosphere
- CLO-3 To makes the students to understand about motivation, self management
- CLO-4 To enable the students to learn about communication.
- CLO -5 To makes the students to analyse the faces of conflicts and adjustment

Unit 1:

Self-esteem-Meaning- developing self esteem, accepting reality; accepting Self-esteem. Values-meaning and types-meaning of 1Q, EQ, SQ and Q-emotion meaning and concepts, self regulation of emotions.

Unit 2:

Self improvement- Planning-long term goals-short term objectives- Action Plans- Strategies to improve oneself. Developing Positive attitude - Meaning, Learning attitude-steps for improvements. Avoiding Negative attitudes, creating positive atmosphere.

Unit-3

Self Motivation-Initiative, sources of Motivation- accepting responsibility-Social Motives, Achievement Motivation and Power Motivation(Meaning). Self Management-Efficient work habits, orderliness. Time management-Resource Management-Stress Management Stress signals- controlling stress-Developing self control.

Unit -4

Communication-Meaning Process, Importance, barriers. Types of communication - Formal, written -oral, upward downward horizontal, Informal communication- Grapevine & consensus with Merits & demerits.Communication to resolve conflicts-Conflict- types-simple ego, false values & beliefs conflicts.

Unit-5

Faces of conflicts-taking sides, keeping scores showdown, Adjustments-Handling conflict adjustment - negative & positive conflict adjustment.Relating to clients & customers, Customer- communications - attentiveness, Knowledge, respect, helpful, professionalism- Educating customers.

Course Outcomes

CO-1- Understad the oncept of self esteem, its type and concept of self regulation.

- CLO-2 Analyse the complexities of self improvement and types of attitude.
- CLO-3 Demostrate the applicability of self motivation and self management.
- CLO-4 It mkes the students competent and develop the communicative skill.
- CLO-5 Demostrate the skills for analysing the faces of conflict and adjustment.

Reference:

1. Personality Development Harold R.Wallace & L. Ann Masters.Cengage Learning India (P)Ltd. New Delhi-

2009.

- 2. Personality Development & Career Management- R.M.Omka, S.Chand Company Ltd., New Delhi-2009
- 3. Essentials of Business Communication- Rajendra Pal & J.S.Korlahalli, Sulthan Chand & Sons, New Delhi.2005
- 4. Basic Managerial Skills for all- 6t Edition, E.H.McGrath, S.J., Prentice:
- 5. Personality Development- Jain G.C., Tech Media, New Delhi, 2003.e superiors. Meeting superios expectations -eo

mmunicating with superiors. Hall of India Pvt. Ltd., New Delhi, 2003.

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignents	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks

	Total	100 Marks							
Methods of Assessment		i							
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions								
derstand/Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview								
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, plain								
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between ious ideas, Map knowledge								
Evaluate (K5)	Longer essay/ Evaluation essay	y, Critique or justify with pros and cons							
Create (K6)	Check knowledge in specific sentations	fic or offbeat situations, Discussion,	Debating or						

	Cour	Course Code & Title : Individual Development												
CO/PO	РО						PSO	PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	3	2	3	3	2	3	2	2	2	2	2	3	2
CO -2	2	3	3	2	2	3	2	3	2	3	3	3	2	2
CO -3	3	2	3	3	2	3	3	2	3	2	3	2	3	2
CO -4	2	2	3	2	3	3	3	3	2	3	2	3	2	3
CO -5	2	3	2	2	2	3	2	2	3	3	2	2	3	3

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (1)

No Correlation - (0)

Business Econo	mics Elective
-----------------------	---------------

L	Т	Р	С
4			3

Learning objectives:

CIO-1- To familiarize the students with the basic concept of micro economics.

ClO-2- To make students to understand the demand and supply analysis and relationship between price elasicity and sales curve in business applications.

CLO-3 - To familiarize students with the production and cost structure under different strategies of production.

CLO-4- To understand the supply and cost analysis under various market structure.

CLO-5- To help the students understand and apply the various decisions tools to understand the market structure.

BUSINESS ECONOMICS

Unit-I

Business Economics- Meaning, Nature and Significance of business Economics - Role of business

economics in decision making – Production function - Industry equilibrium - Factor pricing theory.

Unit-II

Demand and Supply - Demand determinants – Law of demand and demand curves – Types of demand – Elasticity of Demand – Measuring price elasticity of demand – Relationship between price elasticity and sales revenue.

Unit-III

Production Analysis- Factors of production– Production possibility curves – Concepts of total product, Average product and Marginal Product – Fixed and variable factors – Consumption goods, capital goods, final goods, intermediate goods; stocks and flows; gross investment and depreciation.

Unit-IV

Supply and Cost analysis- Factors affecting supply – Law of supply – Elasticity of supply and types

- Concepts of cost - Sunk cost and future cost, direct cost and indirect cost - Total, Average, Marginal cost curves - Fixed and variable cost curves.

Unit-V

Forms of Market and Price Determination - Perfect competition - Features; Determination of market

equilibrium and effects of shifts in demand and supply - Other Market Forms - monopoly, monopolistic competition, oligopoly - their meaning and features.

Reference:

1. Karl E. Case and Ray C. Fair, Principles of Economics, Pearson Education Inc., 8th Edition, 2007.

2. Chaturvedi. D.D., Gupta. S.L, and Sumitra. A.L., Business Economics-Test and cases, Galgotia publishing company, New Delhi, 2001.

3. N. Gregory Mankiw, Economics: Principles and Applications, India edition by South Western, a part of Cengage Learning, Cengage Learning India Private Limited, 4th edition, 2007.

4. Manab Adhkary, Business Economics (2nd Edition), Excel Books, New Delhi, 2002.

Course outcomes:

CO-1. To understand the concepts and basic concept related to micro economics.

- **CO- 2.** The students demonstrate various factors on demand and supply analysis and relationship between price elasticity and sales curve in business applications.,.
- CO-3. The students analyze the concept, factors about production, gross investment and depreciation.
- CO-4 The students understand about various types of markets, competition analysis in market structure.
- **CO 5** The students understand and apply the various, decisions tools to understand the market structure.

Methods of Ealuation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1) Simple definitions, MCQ, Recall steps, Concept definitions										
Understand/	Comprehend	MCQ,	True/False,	Short	essays,	Concept	explanations,	Short	summary	or
2)		rview								

Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, serve, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate ween various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or sentations

	Course Code & Title : Business Economics													
CO/PO	PO						PSO	PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	3	2	1	2	2	2	1	1	2	1	1	2
CO -2	2	2	1	1	1	2	2	2	1	1	2	2	2	2
CO -3	1	2	1	1	1	1	2	1	2	1	3	2	2	2
CO -4	2	2	3	3	3	2	2	2	1	2	1	2	2	2
CO -5	3	3	2	2	1	2	3	3	2	2	1	2	1	2

Strongly Correlated - (3) Moderately Correlated - (2) Weakly Correlated - (1) NoCorrelation-(0)

(0)

Skill Enhancement Course

SOCIAL ENTREPRENEURSHIP

Learning Objectives

CLO-1. To learn the Contriution the well being of the Society.

CLO-2. To understand the value addition activity and surces of income gemeration.

CLO-3. To evaluate the relatioship between the role of NGO and State.

CLO-4. To mkes the students to understand the oppertunities for social enterprises.

CLO-5. To develop the students to gain knowledge about decentralization and social entrepreurship.

Unit –I

Introduction to Social Entrepreneurship - History of NGO - Contribution to the wellbeing of the society and the economy - Social enterprise and profits.

Unit – II

Profile of Social Enterprises - Outcome of 'social value addition' activity- Sources of income generation-Functional/geographical orientation of NGO – Social activism.

Unit- III

Relationship of Social Enterprises - Factors that affect the relationship between the NGOs and the State - Barriers to a Healthy State-NGO Relationship- National Policy on the Voluntary Sector

Unit – IV

Issues and Concerns of Social Enterprises - Opportunities for Social Enterprises - Voluntarism Vs. Privatization.

Unit – V

Insourcing Vs. Outsourcing - Implications of Decentralization - Conflict Vs. Consensus - Models of consensus - Case studies on successful social entrepreneurship models.

Course Outcomes

CO-1. Demonstrate the concept of well being of the society, Social enterpise and prfits

CO-2. To develop the understanding of social value addition activity and social cactivism.

CO-3. Understand the nature and factors ffecting and barriers of healthy relatinship between state and NGO.

CO-4. Demonstrate the skill for the require the bet use of oppertunities for social enterprise.

CO-5. To familirise the cncept of decentralation and social entrepreneurship.

References:

"Social Entrepreneurship (What Everyone Needs To Know)" by Bornstein and Davis

"Social Entrepreneurship: Working towards Greater Inclusiveness" by Rama Krishna Reddy Kummitha

"Social Innovation and Entrepreneurship: Case Studies, Practices and Perspectives" by Francesco Molinari and Brendan Galbraith

"Getting Beyond Better: How Social Entrepreneurship Works" by Roger L Martin and Sally Osberg

"Social Capital and Entrepreneurship (Foundations and Trends in Entrepreneurship)" by Phillip H Kim and Howard E Aldrich

"The Business of Good: Social Entrepreneurship and the New Bottom Line" by Jason Haber

Methods of Ealuation

Internal Evaluation	Continue intrnal Assessment Test	25 Marks
	Assignents	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Understand/ Comprehend 2)	MCQ, True/False, Short essays, Concept explanations, Short summary or rview
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, serve, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate ween various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or sentations

CO/PO	PO	PO						PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8	
CO -1	2	3	2	3	3	3	2	3	3	2	2	3	3	3	
CO -2	3	2	2	2	3	3	2	2	2	3	3	2	3	2	
CO -3	2	3	2	3	2	2	3	3	3	2	2	2	3	2	
CO -4	2	2	2	2	3	3	2	2	3	3	3	3	2	2	
CO -5	0	3	2	2	3	2	3	2	2	2	3	3	3	3	

Moderately Correlated –(2)

Weakly Correlated - (1) No Correlation - (0)

Foundation Course

Managerial Communication

CLO-1 - To educate students role & importance of communication skills

CLO-2 - To build their listening, reading, writing & speaking communication skills.

CLO-3 - To introduce the modern communication for managers.

CLO-4 - To understand the skills required for facing interview

CLO-5 - To facilitate the students to understand the concept of Communication.

UNIT-I

Definition – Methods – Types – Principles of effective Communication – Barriers to Communication – Communication etiquette. **UNIT-II**

Business Letter – Layout- Kinds of Business Letters: application, offer, acceptance/ acknowledgement and promotion letters. Business Development Letters – Enquiry, replies, Order, Sales, circulars, Grievances.

UNIT-III

Interviews- Direct, telephonic & Virtual interviews- Group discussion - Presentation skills - body language .

UNIT-IV

Communication through Reports - Agenda- Minutes of Meeting - Resume Writing

UNIT-V

Modern Forms of Communication: podcasts, Email, virtual meetings – Websites and their use in Business – social media- Professional Networking sites .

Course Outcomes: On completion of this course, students will;

- CO-1- Understand communication process and its barriers.
- CO-2- Develop business letters in different scenarios
- CO- 3- Develop oral communication skills & conducting interviews
- CO- 4- Use managerial writing for business communication
- CO- 5- Identify usage of modern communication tools & its significance for managers

References Books

- 1. Rajendra Paul & J S Kovalahalli, Essentials of Business Communication, Sultan Chand & Soans, New Delhi, 2017
- 2. Dr. C B Gupta, Basic Business Communication, Sultan Chand & Sons, New Delhi, 2017
- 3. R C Sharma & Krishan Mohan, Business Correspondance and Report Writing, Mc Graw Hill, India Pvt Ltd., New Delhi,

2006

- 4. Kevin Galaagher, Skills Development for Business and Management Students, Oxford University Press, Delhi, 2010
- 5. R C Bhatia, Business Communication, Ane Books Pvt Ltd., Delhi, 2015

Methods of Ealuation

Internal Evaluation	Continue intrnal Assessment Test	25 Marks
	Assignents	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Understand/ Comprehend	MCQ, True/False, Short essays, Concept explanations, Short summary or rview
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, serve, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate ween various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or sentations
Course Co	de & Title : Managerial ommunication

CO/PO	PO						PSO	PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	3	2	3	3	3	2	3	3	2	2	3	3	3
CO -2	3	2	2	2	3	3	2	2	2	3	3	2	3	2
CO -3	2	3	2	3	2	2	3	3	3	2	2	2	3	2
CO -4	2	2	2	2	3	3	2	2	3	3	3	3	2	2
CO -5	0	3	2	2	3	2	3	2	2	2	3	3	3	3

Strongly Correlated - (3) Moderately Correlated - (2) Weakly Correlated - (1) No Correlation - (0)

IInd semester Human Resource Management

L	Т	Р	С
5	-	-	5

Course objectives:

To enable the students to understand the HR management, concept, scope, objectives and importance in HR practices.

To help the students focus on analyze HRP strategies, and describe difference between HR and personal management.

To makes the students to know about recuritment system and process of selection and application in HR related issues .

To enable the students to analyze the need of induction and problems faced during induction.

The students are aware of performance management, employee relation ,counselling and employee empowerment.

Course outcomes:

CO-1 To students develop the quqlity of understanding of the concept ,scope and importance of human resource management.

- **CO-2** To develop necessary skill set for application of various HR issues and HR planning and the difference between HR and personal management.
- **CO-3** To makes the students to know about recuritment system and process of selection and application in HR related issues followed in the organization.
- **CO-4** The students understand the system of performance management, emplyee relation, need of induction and problems faced during induction.
- **CO -5** To integrate the knowledge of Human Resource concept with personality attitude and employee relationsand analyze the strategic issues and strategies required to select and develop man power resources.

HUMAN RESOURCE MANAGEMENT

Course Objective: To make understand the applications of human resource and its effective utilization in the organization.

Unit-I

Concept of Human Resource Management - Objectives and Functions - Scope and

Development of Human Resource Management - Importance of Human Resource Management - Human Resource Practices.

Unit-II

Human Resource Planning – HRP Process – Functions of Human Resource Manager - Difference Between Personnel Management and Human Resource Management.

Unit-III

Concept of Recruitment - Factors Affecting Recruitment - Types of Recruitment - Concept of Selection, Process of Selection - Selection Tests - Barriers in Selection.

Unit-IV

Definition of Induction - Need for Induction - Problems Faced during Induction - Induction Programme Planning - Concept and Significance of Training - Training Needs and Methods- Types of Training.

Unit-V

Introduction, Concept of Performance Appraisal, Purpose of performance appraisal, Process,

Methods of Performance Appraisal, Major Issues in Performance Appraisal - Introduction, Concept of Employee Relations, Managing Discipline, Managing Grievance, Employee Counseling - Concept of Employee Empowerment

References:

- 1. K. Aswathappa, Human Resources and Personnel Management, TMH, New Delhi.
- 2. Kaushal Kumar, Human Resources Management ABD Publishers.
- 3. Personnel the Management of Human Resources, Robbins, Stephen. P
- 4. G.R. Bassotia, Human Resources Management, Mangal Deep Publications.
- 5. J. Jayasankar, Human Resource management, Margham Publications, Chennai.

Methods of Ealuation

Internal Evaluation	Continue intrnal Assessment Test	25 Marks
	Assignents	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions

Understa	nd/ Comprehend MCQ, True/False, Short essays, Concept explanations, Short summary or									cept ex	planatio	ons, Sho	ort sum	mary or
2)		ervi	ew											
Application	on (K3	3)			iggest ve, Exj		concep	t with	examples,	Sugge	st form	nulae, S	Solve p	roblems,
Analyze (Analyze (K4)Problem-solving questions, Finish a procedure in many steps, Differenti ween various ideas, Map knowledge										erentiate			
Evaluate	(K5)			Lo	onger e	essay/ l	Evalua	tion essay	, Critique	or justi	fy with p	pros and	cons	
Create (K	56)				heck lations		dge ir	specific	or offbe	eat situa	tions, I	Discussi	on, Deb	ating or
	Cour	se Cod	le & T	itle : H	[uman	Resou	rce M	lanageme	ent					
CO/PO	PO						PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	2	3	2	3	3	3	2	2	2	2	3	3	2
CO -2	2	2	2	3	3	3	3	2	2	2	3	2	3	3
CO -3	2	2	3	2	2	2	3	3	3	2	3	2	3	2
CO -4	3	3	2	3	2	3	3	3	2	2	3	3	2	3
CO -5	2	2	3	3	3	3	2	2	3	2	3	3	3	3

Strongly Correlated - (3) Moderately Correlated - (2) Weakly Correlated - (1) No Correlation - (0)

DEVELOPMENT OF PROFESSIONAL PRACTICES

L	Т	Р	С
5	-	-	4

Learning objectives

CLO-1 To makes the students to understand the concept of self confidence

CLO-2 To create awareness about the assessment of interpersonal skill and communication

CLO-3 To develop the understanding the concept of leadership and its importance.

CLO-4 To know the basics of stress and conflict management.

CLO-5 To understand the importance and planning of proper time management.

1. SELF ANALYSIS SKILL -

Meaning, tips for developing self esteem, meaning and tools for improving self- confidence, Developing motivation and concentration skill, personal skill audits and SWOT analysis.

2. INTERPERSONAL, AND COMMUNICATION

Assessing interpersonal skills, emotional intelligence, and Different types of body languages. Communication skill - different types of communication, communication process, presentation skill.

3. LEADERSHIP SKILLS-

Meaning of leader and leadership, Importance and types of leadership styles, Theories of ledership Skills for a good leader and leader in a work environment.

4. STRESS, AND CONFLICT MANAEENT s

Meaning and Causes for stress, steps to manage stress.Emotinal intelligence and conflict management.Conflicts in Human relations, Approaches to conflict resolution, managing conflict in workplace, crisis management

5. TIME MANAGEMENT SKILLS

Principles of time management, Time management skill; prioritization, Appropriate use of time, planning and focus.on effective time management strategies.-

Course Outcomes: On Cmpleting the course students will

CO 1- To develop the understading of self confience and SWOT analyses.

CO2- Demstrate the skill required for interpersonal and communication.

CO3- Evaluate the different types of leadership

CO4- To understad the basics f stress and conflict resolution.

CO5- Assess the importnce ,plnning of proper time mnaement.

References:

- 1. Covey Sean Seven Habits of Highly Effective teens, New York, Fireside publishers, 1998
- 2. Thomas A Harris- I am OK, You are OK New York- Harper and Row, 1972
- 3. Principles and practices of management- T.N.Chaabra
- 4. Wallace and Master- Personality Development.

Websites

https://hr.berkeley.edu/development/career-development

https://www.mindtools.com

Methods of Ealuation

Internal Evaluation	Continue intrnal Assessment Test	25 Marks
	Assignents	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K	(K1) Simple definitions, MCQ, Recall steps, Concept definitions													
Understa 2)	tand/ Comprehend MCQ, True/False, Short essays, Concept explanations, Short summary rview												nmary or	
Applicat	ion (K	3) Suggest idea/concept with examples, Suggest formulae, Solve proserve, Explain										problems,		
Analyze	(K4)				Problem-solving questions, Finish a procedure in many steps, Differentiate ween various ideas, Map knowledge									fferentiate
Evaluate	(K5)			L	onger	essay/	Evalua	ation essa	y, Critiqu	e or just	ify with	pros an	d cons	
Create (I	K6)				heck ntation		edge in	n specifi	c or offb	eat situ	ations,	Discuss	sion, De	bating or
	Cou	rse Co	de & 7	Title : I	Develop	pment	f profe	ssinal Pr	acices					
CO/PO	PO						PSO)						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	2	3	2	3	3	3	2	2	2	2	3	3	2
CO -2	2	3	2	3	3	3	3	2	2	2	3	2	3	3
CO -3	2	3	3	2	2	2	3	3	3	2	3	2	3	2
CO -4	3	3	2	3	2	3	3	3	3	2	3	3	2	3
CO -5	2	2	3	3	3	3	2	2	3	2	3	3	3	3

Strongly Correlated- (3)

Moderately Correlated –(2)

Weakly Correlated - (1)

No Correlation - (0)

Elective Paper I

L	Т	Р	С
4	-	-	3

Managerial Economics

CLO1-To familiarize students with concepts of managerial economics and its relevant concepts of economics in current business scenario

CLO-2-To understand the applications & implications of economics and its knowledge of the mechanics of supply and demand markets in decision-making and problem solving.

CLO-3-To Understand the optimal point of cost analysis and production factors of the firm

CLO-4-To describe the pricing methods and strategies that are consistent with evolving marketing needs

CLO-5-To Provide insights to the various market structures in an economy.

UNIT-I Nature and scope of managerial economics – definition of economics – important concepts of economics – relationship between micro, macro and managerial economics – nature and scope – objectives offirm.

UNIT-II Demand analysis – Theory of consumer behavior – Marginal utility analysis – indifference curve analysis Meaning of demand – Law of demand – Types of demand-Determinants of demand – Elasticity of demand –Demand forecasting.

UNIT-III Production and cost analysis – Production – Factors of production – production function – Concept – Law of variable proportion – Law of return to scale and economics of scale – cost analysis – Different cost concepts – Cost output relationship short run and long run – Revenue curves of firms – Supply analysis.

UNIT-IVPricing methods and strategies – Objectives – Factors – General consideration of pricing – methods of pricing – Dual pricing – Price discrimination

UNIT-V

Market classification - Perfect competition - Monopoly - Monopolistic competition - Duopoly - Oligopoly

Course Outcomes: On completion of this course, students will;

CO1-Analyze & apply the various managerial economic concepts in individual & business decisions.

CO2- Explain demand concepts, underlying theories and identify demand forecasting techniques.

CO3- Employ production, cost and supply analysis for business decision making

CO4- Identify pricing strategies/Classify market structures under competitive scenarios.

Reference Books

1. Dr. S. Sankaran; Managerial Economics; Margham Publication, Chennai, 2019

2. Thomas and Maurice; Managerial Economics: Foundations of Business Analysis and Strategy, McGraw Hill Education, 10 editions, 2017.

3. D N Dwivedi; Managerial Economics: Vikas Publishing House, 8 th edition, 2015.

4. H L Ahuja; Managerial Economics, S. Chand, 9th Edition, 2017.

5. Dominick Salvatore; Managerial Economics: Principles and Worldwide Applications, Oxford University Press, Eighth

Methods of Ealuation

Internal Evaluation	Continue intrnal Assessment Test	25 Marks
	Assignents	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Understand/ Comprehend	MCQ, True/False, Short essays, Concept explanations, Short summary or
2)	rview
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, serve, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate ween various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or sentations

	Course Code & Title : Managerial Economics													
CO/PO	РО						PSO	PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	3	3	2	3	3	3	2	3	3	2	3	3	2
CO -2	3	2	2	3	3	3	3	2	3	2	3	2	3	3
CO -3	2	3	3	2	3	2	3	3	3	3	3	2	3	2
CO -4	3	3	2	3	2	3	3	3	2	2	3	3	2	3
CO -5	3	2	3	3	3	3	2	2	3	3	3	3	3	3

Strongly Correlated- (3)

Moderately Correlated –(2)

Weakly Correlated - (1)

No Correlation - (0)

Skill Enhancement Course

L	Т	Р	С
2	-	-	2

MANAGERIAL SKILL DEVELOPMENT

1. To improve the self-confidence, groom the personality and build emotional competence

2. To address self-awareness and the assessment of core management skills such as communication, working with teams

and creating a positive environment for change.

- 3. To assess the Emotional intelligence
- 4. To induce critical-thinking and analytical skills to investigate complex problems to propose viable solutions
- 5. To improve professional etiquettes

UNIT-I

Self: Core Competency, Understanding of Self, Components of Self— Self-identity, Self-concept, Self - confidence and Self-image. Skill Analysis and finding the right fit. Self-learning styles, attitude towards change and applications of skills

UNIT-II

Self Esteem: Meaning & Importance, Components of self-esteem, High and low self-esteem, measuring our self-esteem and its effectiveness, Personality mapping tests, Appreciative Intelligence.

UNIT-III

Building Emotional Competence: Emotional Intelligence — Meaning, Components, Importance and Relevance, Positive and Negative Emotions., Healthy and Unhealthy expression of Emotions, The six-phase model of Creative Thinking: ICEDIP model.

UNIT-IV

Thinking skills: The Mind/Brain/Behaviour, thinking skills, Critical Thinking and Learning, Making Predictions and Reasoning, Memory and Critical Thinking, Emotions and Critical Thinking.

Creativity: Definition and meaning of creativity, The nature of creative thinking, Convergent and Divergent thinking, Idea generation and evaluation (Brain Storming), Image generation and evaluation.

UNIT- V

Communication related to course: How to make oral presentations, conducting meetings, reporting of projects, reporting of case analysis, answering in Viva Voce, Assignment writing

Debates, presentations, role plays and group discussions on current topics.

Audio and Video Recording of the above exercises to improve the non-verbal communication and professional etiquettes.

Course Outcomes: On completion of this course, students will;

1. Identify the personal qualities that are needed to sustain in the world of work.

2. Explore more advanced Management Skills such as conflict resolution, empowerment, working with teams and creating a positive environment for change.

- 3. Acquire practical management skills that are of immediate use in management or leadership positions
- 4. Employ critical-thinking and analytical skills to investigate complex business problems to propose viable solutions.
- 5. Make persuasive presentations that reveal strong written and oral communication skills needed in the workplace.

References Books

- 1. Joshi, G. (2015), Campus to Corporate-Your Roadmap to Employability, Sage Publication
- 2. McGrath E. H. (9 Ed. 2011), Basic Managerial Skills, Prentice Hall India Learning Private Limited.
- 3. Whetten D. (e Ed. 2011), Developing Management Skills, Prentice Hall India Learning Private Limited.
- 4. <u>P. Varshney</u>, <u>A. Dutta</u>, Managerial Skill Development, Alfa Publications, 2012
- 5. EQ- soft skills for Corporate Carrer by Dr. Sumeet Suseelan

Methods of Ealuation

Internal Evaluation	Continue intrnal Assessment Test	25 Marks
	Assignents	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K	(1)			S	imple	definiti	ions, N	ACQ, R	ecall steps	s, Concep	t definit	ions			
Understa 2)	nd/	Com	prehei		ICQ, iew	True/F	alse,	Short e	essays, C	Concept e	explanat	ions, Sł	nort sur	nmary or	
Application (K3)					Suggest idea/concept with examples, Suggest formulae, Solve problems, serve, Explain										
Analyze (K4)				Problem-solving questions, Finish a procedure in many steps, Differentiate ween various ideas, Map knowledge											
Evaluate (K5)				L	Longer essay/ Evaluation essay, Critique or justify with pros and cons										
Create (K6)					Check knowledge in specific or offbeat situations, Discussion, Debating or sentations										
	Course Code & Title				e : Managerial Skill Development										
CO/PO	PO						PSC	PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8	
CO -1	2	3	3	2	3	3	3	2	3	3	2	3	3	2	
CO -2	3	2	2	3	3	3	3	2	3	2	3	2	3	3	
CO -3	2	3	3	2	3	2	3	3	3	3	3	2	3	2	
CO -4	3	3	2	3	2	3	3	3	2	2	3	3	2	3	
CO -5	3	2	3	3	3	3	2	2	3	3	3	3	3	3	

Strongly Correlated- (3)

Moderately Correlated –(2)

Weakly Correlated - (1)

No Correlation - (0)

Foundation Course

CREATIVITY INNOVATION AND ENTREPRENEURSHIP MANAGMENT

Learning Objectives

CLO-1.To makes the students to understand the importance of creativity its impact on economy.

CLO-2. Demonstrate the applicability of various mechanisms in problem solving.

CLO-3 Evaluate the application f creative intelligence and thinking strategies.

CLO-4 Understand innovative ideas ,methods of outsourcing.

CLO-5 Analyze the system approach to various types of innovation

Unit I: The Creativity Phenomenon: Creative Cerebration- Creative Personality and Motivation –Creative Environment-Creative Technology- Creativity Training- Puzzles of Creativity- Spiritual and social roots of creativity- Essence, Elaborative and Expressive Creativities- Quality of Creativity Existential, Entrepreneurial and Empowerment Creativities – Criteria for evaluating Creativity Credible Evaluation- Improving the quality of our creativity.

Unit II: Mastering Creative Problem Solving: Structuring of ill- defined problems- Creative Problem solving- Models of Creative problem solving- Mechanisms of Divergent thinking- Useful mechanisms of convergent thinking- Techniques of Creativity Problem solving

Unit III: Creative Intelligence: Creative Intelligence abilities - A model of Creative Intelligence – Convergent thinking ability - Traits Congenial to creativity - Creative Personality and forms of creativity Motivation and Creativity- Blocks to creativity- fears and Disabilities- Strategies for Unblocking Energy for your creativity- Designing Creativ ogenic Environment.

Unit IV: Innovation Management: Concept of Innovation- Levels of Innovation- Incremental Vs Radical Innovation-Inbound and Outbound Ideation- Open and Other Innovative Ideation Methods- Theories of outsourcing New Product Development: Transaction Cost, Resource Based, Resource Dependence, Knowledge Based Theories.

Unit V: Micro and Macro Perspectives of Innovation: Systems Approach to Innovation- Innovation in the context of Emerging Economies- Organizational factors affecting innovation at the firm level Leadership and Innovations- Open Innovation- Innovation Framework- Innovations developed by Open Technology Communities.

Course Outcomes: On successful completion of this course, the students will be able:

CO1: Explain concepts and importance of Creativity for economic development.

CO2: Outline various models and mechanisms of creative problem solving.

CO3: Interpret creative intelligence abilities and thinking strategies.

CO4: Formulate an Appropriate innovative ideation methods and theories of outsourcing.

CO5: Identify the system approach to Micro and Macro Perspective of Innovation.

Reference Books:

- 1. Pradip N Khandwalla, Lifelong Creativity, An Unending Quest, Tata McGraw Hill, 2004.
- 2. Vinnie Jauhari, SudanshuBhushan, Innovation Management, Oxford Higher Education, 2014.
- 3. Innovation Management, C. S. G. Krishnamacharyulu, R. Lalitha, Himalaya Publishing House, 2010.
- 4. A.DaleTimpe, Creativity, Jaico Publishing House, 2003.
- 5. Brian Clegg, Paul Birch, Creativity, Kogan Page, 2009.
- 6. P. N. Rastogi, Managing Creativity for Corporate Excellence, Macmillan 2009.

Methods of Ealuation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Understand/ Comprehend 2)	MCQ, True/False, Short essays, Concept explanations, Short summary or rview
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, serve, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate ween various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or sentations

	Course Code & Title : creativity and Entrepreneurship Management													
CO/PO	РО	PO					PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	3	3	2	3	3	3	2	3	3	2	3	3	2
CO -2	3	2	2	3	3	3	3	2	3	2	3	2	3	3
CO -3	2	3	3	2	3	2	3	3	3	3	3	2	3	2
CO -4	3	3	2	3	2	3	3	3	2	2	3	3	2	3
CO -5	3	2	3	3	3	3	2	2	3	3	3	3	3	3

Strongly Correlated- (3)

Moderately Correlated -(2)

Weakly Correlated - (1)

No Correlation - (0)

Semester-III

Core Paper-V	Organizational Behavior
--------------	-------------------------

L	Т	Р	С
5	-	-	5

Learning Objectives

CLO-1. To help the students to understand the concept, importance, challenges and opportunities in Organizational Abehavior.

CLO-2. To enable students to describe how people behave under different condition and understand why people behave as they do.

CLO-3. To provide the students to analyze group behavior like dynamics and cohesiveness and organization practice. CLO-4. To enable students to synthesize the nature and meaning of interpersonal and transactional analysis.

CLO-5 To makes the students to understand the concept of organizational control, organizational change and emerging issues in OB.

Unit: I

ORGANIZATIONAL BEHAVIOUR

Concept of Organizational Behaviour - Importance of Organizational Behavior ¬ Key Elements of Organizational Behavior - Foundations or Approaches to Organizational Behavior - Challenges and Opportunities for Organizational

Behaviour.

Unit: II

Individual Behavior: Personality – Learning - Perception and Individual Decision-making, Values and Attitudes. Chris Argyr's Behaviour Pattern- Motivation: Maslow's Need Hierarchy - Vroom's Expectancy Theory. Organizational Behaviour Model.

Unit: III

Group Behaviour: Group Dynamics - Cohesiveness and Productivity- Resistance to Change. Conflict: Source – Pattern - Levels and Resolution - Organizational Politics. Leadership: Concept and Styles. Fielder's Contingency Model, House's Path-Goal Theory.

Unit: IV

Nature and meaning of Interpersonal Behaviour - Concept of Self - Transaction Analysis (TA) - Benefits and uses of Transactional Analysis - Johari Window Model.

Unit: V

Organizational Processes: Control - Process and Behavioral Dimensions of Control. Organizational Climate - Concept and Determinants Organizational Culture. Organizational Effectiveness - Concept and Measurement. Organizational Change: Emerging Issues in Organizational Behavior.

Course Outcome:

C O-1. Demonstrate the applicability of the concept of organization behavior to understand the behavior of the people in the organization.

CO-2. Demonstrate the applicability of analyzing the complexities associated with management of individual behavior in the organization.

CO-3. Analyze the complexities associated with management of the group behavior in the organization.

CO-4. Synthesize the nature and meaning of interpersonal and transactional analysis.

CO-5. Understand the concept of organizational control,organizational change and emerging issues in OB. Methods of Evaluation

	Total	100 Marks	
External Evaluation	End Semester Examination	75 Mrks	
	Attendance and class participation		
	Seminar		
	Assignments		
Internal Evaluation	Continue internal Assessment Test	25 Marks	

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions							
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summaryor overview							
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain							
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge							
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons							
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations							

Reference:

1. Robbins, Stephen P., Organizational Behavior, Prentice-Hall, New Delhi.

2. Luthans, Fred, Organizational Behavior, McGraw-Hill, New York 2000

3. Gregory, Moorhead and Ricky W. Griffin, Organizational Behavior, AITBS Publishers and Distributors, 1st ed. 1999

4. New storm, John W. And Keith Davis, Organizational Behavior: Human Behavior at work, Tata McGraw-Hill Pub. Co. Ltd. New Delhi,

5. Kast, F.E. and Rosenzweig, J.E., Organizational and Management: A System and Contingency Approach, McGraw-Hill, New York, 198

	Cou	Course Code & Title : Organizational Behavior												
CO/PO	PO								PSO					
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	3	2	2	3	3	2	2	2	3	2	3	2
CO -2	2	2	1	3	2	2	2	2	3	2	3	2	2	3
CO -3	3	2	2	3	3	2	2	2	2	3	3	3	2	2
CO -4	2	2	1	3	2	3	3	3	2	3	2	3	2	3
CO -5	3	2	2	2	2	3	3	2	3	2	3	2	2	3

Strongly Correlated- (3)

Moderately Correlated –(2)

Weakly Correlated - (2)

No Correlation - (0)

Core paper-VI Labour laws

L	Т	Р	С
4	-	-	5

Learning objectives:

CLO-1. To know the features and functions of factories act of 1948

CLO-2. To learn the salient features of welfare and wage legislation under minimum wages act.

CLO-3. To learn the laws related to in industrial relation, social security and provident fund and its implementation.

CLO-4. To understand the laws related to Bonus and its Settlement.

CLO-5 Te students able to analyze the important features of insurance and registration of establishments.

LABOUR LAWS

Unit-I

Factories Acts, 1948 - Licensing and registration of factories - Manager and occupier - Powers of

the authorities under the Act – Penalty provisions.

Unit-II

Employee's State Insurance Act,1948 - Registration of Factories and Establishments - Employees State Insurance Corporation – Functions of Inspectors – Miscellaneous provisions.

Unit-III

Minimum Wages Act,1948 - Appointment of Advisory Board – Payment of minimum wages – maintenance of registers and records – Powers of appropriate government offences and penalties.

Unit-IV

Employees Provident Fund and Miscellaneous provisions Act, 1952 - Employees Provident Fund and other Schemes – Provisions relating to transfer of account and liability in case of transfer of establishment – Exemption under the Act – Court's power under the Act.

Unit-V

Methods of Evaluation

Payment of Bonus Act, 1965 - Eligibility for bonus and payment of bonus – Deduction from bonus

payable — Set on and Set of allocable Surplus - Presumption about accuracy of balance sheet and profit and loss account. **Course outcomes**:

CO-1 Students will know the development and the judicial set up labour law.

- CO-2 They will learn the silent features of welfare and wage legislation.
- CO-3 They integrate labour legislation with HR practice.
- CO-4 Students learn the laws relating to industrial relations and working condition.

CO-5 They also understand the laws on social security, enquiring protocol and industrial discipline.

	Total	100 Marks
External Evaluation	End Semester Examination	75 Mrks
	Attendance and class participation	
	Seminar	
	Assignments	
Internal Evaluation	Continue internal Assessment Test	25 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions								
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summaryor overview								
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain								
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge								
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons								
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations								

References:

- 1. M.R. Srinivasan, Industrial relation and labour legalization, Margham Publication, Chennai.
- 2.R.D. Agarwal, Dynamics of Labour Relations in India, Tata McGraw Hill, New Delhi, India.
- P.Chowdry, Workers welfare and Law, National Printers, New Dellhi

	Course Code & Title : Labour laws													
CO/PO	PO						PSC	PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	1	2	2	3	2	3	2	2	21	2	2	3	2
CO -2	2	1	3	2	2	3	2	3	2	2	2	3	2	2
CO -3	3	2	3	3	2	3	3	2	3	2	3	2	3	2
CO -4	1	1	3	2	3	3	3	1	2	3	2	3	2	3
CO -5	2	2	2	2	2	3	2	2	3	3	2	2	3	3

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (1)

No Correlation - (0)

Electives-III	Business Statistics
Electives-III	Business Statistics

L	Т	Р	С
3	-	-	3

Course objectives:

- CLO-1. To develop the students ability to deal with numerical and quantitative issues in business.
- CLO-2. To enable them to analyze set theory, domino its functions and business applications of matrix.
- CLO-3. The students understand the probability distribution and measures of central tendency.
- CLO-4. The students demonstrate measures of dispersion, formulation and testing hypothesis.
- CLO-5. To students analyze arithmetic and geometric progression, understand about data's ,data collection ,classification and tabulation and types of index number and business for costing techniques.

BUSINESS STATISTICS

Unit- I

Statistics - Meaning and Limitation - Primary and secondary data - Data collection methods -

Scaling Techniques - Classification and tabulation - Frequency Distribution - Graphical representation of data,

Unit - II

Set theory – Venn Diagrams – Domain and Co-domain Functions – Linear and nonlinear – Maxima and minima - Business Applications of Matrix.

Unit - III

Introduction to Probability distribution – Binomial, Poison and normal distribution - Measures of Central tendency - Arithmetic mean - median – mode.

Unit - IV

Measures of dispersion - Range - Moments - Standard deviation - Skewness and Kurtosis -.

Introduction to Hypothesis formulation and testing.

Unit - V

Arithmetic and Geometric Progression – Types of Index Numbers - Time series analysis- Trend analysis– Business forecasting techniques.

Course outcomes:

CO-1 Describe the factors on data collection its classification and tabulation for analysis.

- CO-2 Critically evaluate the underlying assumptions on set theory, domain its functions and business applications of matrix.
- CO-3 Demonstrate the application of probability distribution and measures of central tendency.
 - CO-4 Evaluate the measures of dispersion formation of hypothesis and testing it. Solve a range of problems using the techniques covered.
- CO-5 Analyse the arithmetic and geometric progression in business research.

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks
ethods of Assessment		
Recall (K1)	Simple definitions, MCQ, Recall steps	s, Concept definitions
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Conc overview	ept explanations, Short summaryor
Application (K3)	Suggest idea/concept with exproblems, Observe, Explain	amples, Suggest formulae, Solve
Analyze (K4)	Problem-solving questions, Finish a p between various ideas, Map knowle	•

Methods of Evaluation

Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations

References:

- 1. Richard I.Levin & David S.Rubin, Statistics for Management, Tata McGraw Hill
- 2.SP Gupta, Statistical Methods
- 3.R.P. Hooda, Statistics for Business and Economics
- 4. Elhanse Statistics.
- 5. Gupta, SP and Gupta MP, Business Statistics

	Cou	Course Code & Title : Business Statistics													
CO/PO	PO								PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8	
CO -1	2	3	2	3	2	3	3	2	2	2	2	2	2	3	
CO -2	2	3	2	2	2	3	2	3	2	2	2	2	3	2	
CO -3	2	3	1	2	2	2	2	2	1	2	1	2	2	3	
CO -4	3	3	1	2	2	3	2	3	2	1	2	2	3	2	
CO -5	2	3	2	1	2	3	2	3	2	1	2	2	2	3	

Strongly Correlated- (3)

Moderately Correlated –(2)

Weakly Correlated - (1)

No Correlation - (0)

SEC-4 Computer Application in Business

L	Т	Р	С
2	-	-	2

Learning Objectives

CLO1- To build skills in Ms-Word

CLO2 -To build skills in Ms-Excel,

CLO3- To build skills in Ms- Power Point

CLO4 -To understand the basics of tally

CLO5 -To familiarize students with google forms for students with relevance in business scenario and its applications.

Computer Application in Business

UNIT-I Introduction, Menus, Shortcuts, Document types, working with Documents-Opening, Saving, Closing, Editing Document, Using Toolbars, Rulers, Help, Formatting Documents-Setting font, paragraph, Page Style-Setting foot notes, page break, Line break, creating sections and frames, Inserting clip arts, pictures, Setting document styles, Creating Tables-Settings, borders, alignments, Merging, splitting, sorting rows and columns, Drawing-Inserting, drawing, formatting, grouping, ordering, rotating pictures, Tools-Word completion, Spell check, Macros, Mail merge, Tracking Changes, Security, Printing Documents .

UNIT-II

Introduction, Spread sheet application, Menus, Tool bars and icons, Spreadsheet-Opening, saving, closing, printing file, setting margins, Converting file to different formats, spread sheet addressing, Entering And Editing Data- Copy, cut, paste, undo, redo, find, search, replace, filling continuous rows and columns, inserting data cells, columns, rows and sheet, Computation Data-Setting formula, finding total in rows and columns, Functions Types- Mathematical, Group, string, date and time, Formatting Spread Sheet- Alignment, font, border, hiding, locking, cells, Highlighting values, background color, bordering and shading, Working With Sheet-Sorting, filtering, validation, consolidation, subtotals, Charts-Selecting, formatting, labeling, scaling, Tools- Error checking, spell check, formula auditing, tracking changes, customization

UNIT-III

Introduction, opening new presentation, Presentation templates, presentation layout, Creating Presentation- Setting presentation style, adding text, Formatting- Adding style, color, gradient fills, arranging objects, adding header and footer, slide background, slide layout, Slide Show, Adding Graphics-Inserting pictures, movies, tables, Adding Effects-Setting animation and transition effects, audio and video, Printing handouts.

UNIT-IV

Introduction to Tally - Features of tally, creation of company, Accounts only and accounts with, Get way of Tally, Accounts confiscation, Groups and Ledgers, Voucher entry with Bill wise details Interest computation, order processing. Reports - Profit and Loss A/C, Balance Sheet.

UNIT-V

Use Google forms to develop & share questionnaire.

Course Outcomes On completion of this course, students will;

CO1-Demonstrate hands on experience with Ms-word for business activities

CO2 Demonstrate hands on experience with Ms-Excel for business activities

CO3-Demonstrate hands on experience with Ms-power point for business activities

CO4-Demonstrate hands on experience with Tally for business activities

CO5-Demonstrate hands on experience with Tally for reporting in business

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions						
Understand/ MCQ, True/False, Short essays, Concept explanations, Short summa overview							
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain						
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge						
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons						
Create (K6) Check knowledge in specific or offbeat situations, Discussion, Deb Presentations							

Reading List

1. International Journal of Computer Applications in Technology

- 2. International Journal of Computer Applications IJCA
- 3.P.Rizwan Ahmed; Computer Application in Business, Margham Publications, 2019.
- 4. Computer Application in Business (Tamil Nadu) by Dr. R. Paramaeswaran

5. Taxmann's Basics of Computer Applications in Business by Hem Chand Jain and H.N. Tiwari, Taxmann Publications Private Limited .

References Books

- 1.P.Rizwan Ahmed; Computer Application in Business and Management, Margham Publications, 2019.
- 2. Google Form Made Simple The Perfect Guide to Creating and Modifiying Google Forms from Beginners to Expert by Mary Brockman
- 3. Bittu Kumar; Mastering Ms-Office, V&S Publishers, 2017.
- 4. Lisa A. Bucki, John Walkenbach, Faithe Wempen, & Michael Alexander; Microsoft Office 2013 BIBLE, Wiley, 2013.
- 5. S.S. Shrivatsava; Ms-Office, First Edition, Laxmi Publications, 2015.

	Cou	rse Co	ode &	Title	: Com	puter	Appl	ications	s in Bus	siness				
CO/PO	PO						PSC	PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	1	2	2	3	2	3	2	2	21	2	2	3	2
CO -2	2	1	3	2	2	3	2	3	2	2	2	3	2	2
CO -3	3	2	3	3	2	3	3	2	3	2	3	2	3	2
CO -4	1	1	3	2	3	3	3	1	2	3	2	3	2	3
CO -5	2	2	2	2	2	3	2	2	3	3	2	2	3	3

Strongly Correlated- (3)

Moderately Correlated –(2) Weakly Correlated - (1) No Correlation - (0)

Naan Muthalvan / Entrepreneurial skill New Venture Management

L	Т	Р	С
2	-	-	2

Learning Objectives

CLO1-To learn to generate and evaluate new business ideas

CLO2-To learn about a business model that generates money

CLO3- To understand how to find, evaluate and buy a business

CLO4 -To evaluate the feasibility of idea into a Venture

CLO5- To understand sources who lend for new ventures

Unit-I

Concept of Entrepreneurship – Evolution - importance – Importance of entrepreneurship, developing creativity and understanding innovation, stimulating creativity; Organisational actions that enhance creativity, Managerial responsibilities, Creative Teams; Sources of Innovation in Business; Managing Organizations for Innovation and Positive Creativity.

Unit-II

Developing Successful Business Ideas: Recognizing Opportunities and Generating Ideas - Entry strategies: New Product – Franchising - Buying an existing firm.

Unit-III

Feasibility Analysis: Marketing, Technical and Financial Feasibility analysis - Industry and Competitor Analysis-assessing a New Venture's Financial Strength and Viability

Unit-IV

Moving from an Idea to a New Venture: Preparing the Proper Ethical and Legal Foundation-

Building a New-Venture Team - Leadership - Corporate Entrepreneurship, Social Entrepreneurship.

Unit-V

Financing the New Venture:

Financing entrepreneurial ventures - Managing growth; Valuation of a new company - - Arrangement of funds - Traditional sources of financing - Alternate Source of Funding - Start-ups, MSMEs, any new venture - rules and regulations governing support by these institutions.

Course Outcomes

On completion of this course, students will;

- CO1- Understand the concept of entrepreneurship and skill sets of an entrepreneur.
- CO2- Assess new venture opportunities & analyze strategic choices in relation to new ventures
- CO3- Develop a credible business plan for real life situations.
- **CO4-** Coordinate a team to develop and launch and manage the new venture through the effective leadership
- CO5- Evaluate different sources for financing new venture

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test 25 Marks						
	Assignments						
	Seminar						
	Attendance and class participation						
External Evaluation	End Semester Examination	75 Mrks					
	Total	100 Marks					
lethods of Assessment							
Recall (K1)	Simple definitions, MCQ, Recall steps	, Concept definitions					
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Conce overview	ept explanations, Short summaryor					
Application (K3)	Suggest idea/concept with ex problems, Observe, Explain	amples, Suggest formulae, Solve					
Analyze (K4)	Problem-solving questions, Finish a problem-solving questions, Finish a problem-solving deas, Map knowled						
Evaluate (K5)	Longer essay/ Evaluation essay, Critiq	ue or justify with pros and cons					
Create (K6)	Check knowledge in specific or off Presentations	beat situations, Discussion, Debating or					

Reading List

- 1. Journal of Business Venturing Elsevier
- 2. Technology, Innovation, Entrepreneurship and Competitive Strategy, Emerald

- 3. Entrepreneurship: New Venture Creation (2016) David H. Holt, Pearson Education India,
- 4. Entrepreneurship and New Venture Creation; Arun Sahay, V. Sharma; Excel Book (2008)
- 5. Entrepreneurship ,11th Edition , By Robert D. Hisrich, Michael P.Peters, Dean A. Shepherd , Sabyasachi Sinha , Mc Graw Hill

References Books

- 1. New Venture Creation, Kathleen R. Allen, Cengage Publication (2013)
- 2. Essentials of Entrepreneurship and Small Business Management. Scarborough, N. M., Cornwall, J. R., & Zimmerer, T. (2016). Boston: Pearson.
- 3. Project Appraisal and Management, Agrawal, Rashmi and Mehra, Yogieta S. (2017). New Delhi. Taxmann Publications.
- 4. The Manual for Indian Start -ups Tools to Start and Scale up Your New Venture by Vijaya Kumar Ivaturi and Meena Ganesh, Penguin Enterprise
- 5.Entrepreneurship Development , Indian Cases on Change Agents by K. Ramachandran, Mc Graw Hill Publication

	Cou	rse Coo	le & Ti	tle : E	Intrepr	enture management								
CO/PO	PO								PSO					
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	3	2	2	3	3	2	2	2	3	2	3	2
CO -2	2	2	1	3	2	2	2	2	3	2	3	2	2	3
CO -3	3	2	2	3	3	2	2	2	2	3	3	3	2	2
CO -4	2	2	1	3	2	3	3	3	2	3	2	3	2	3
CO -5	3	2	2	2	2	3	3	2	3	2	3	2	2	3

Strongly Correlated- (3) Moderately Correlated -(2) Weakly Correlated - (2) No Correlation - (0)

Semester -IV

Core paper-VII

Business Environment

L	Т	Р	С
4	-	-	5

Course objectives:

CLO-1To understand the different environment in the business climate.

CLO-2To know the minor and major factors effecting the business in various streams.

CO3To know the different environment like political, technological and economic environment in the

CLO-4 To acquire in depth knowledge about trade policy.

CLO-5To acquire in depth knowledge on economic reforms and globalization.

Business Environment

Course Objective: To understand various environmental factors affecting business.

Unit-I

Business environment Meaning – various environments affecting Business - Economic and Social

Environment - Socio cultural and political environment - Legal environment - Changing role of government.

Unit-II

Structural differences of Indian economy – Business and Culture – elements of culture - Social responsibilities of Business - Business Ethics.

Unit-III

Planning goals and Strategies, Evolution of Industrial Policy, Regulatory and Promotional frame work - Impact of technological changes in business

Unit-IV

Foreign trade in Indian context – Export and Import Policy – Foreign capital and collaborations – Foreign Direct Investment.

Unit-V

Economic Reforms: Liberalization - Globalization and Privatization – Economic reforms and Social Justice – Socialism – Capitalism – Mixed economy.

Course outcomes:

CO-1 . Familiarize the nature of business environment and its components.

CO-2. The students will be able to demonstrate and develop conceptual, frame work of business environment.

CO-3 Demonstrate the various factories like political economic and technical development.

- CO-4 Integrate the knowledge of economic reforms with globalization liberalization ,collaboration of direct investment.
- CO-5 Understand the trade policy both National and Inter National level and economic reforms introduced in recent years.

References:

- 1. Justin Paul, "Business Environment" Tata Mc Graw HillS, New Delhi, 2010.
- 2. Saravana Vel P "International Marketing" Himalaya Publications, New Delhi, 1987.
- 3. Cherunilam Francis, "Business Environment" Himalaya Publications, New Delhi, 2017.
- 4. Ghosh P.K., Business and Government
- 5. Sampath, Mukerji, Economic Environment of Business

Methods of Evaluation

		25.14					
Internal Evaluation	Continue internal Assessment Test	25 Marks					
	Assignments						
	Seminar						
	Attendance and class participation						
External Evaluation	End Semester Examination	75 Mrks					
	Total	100 Marks					
Methods of Assessment							
Recall (K1)	Simple definitions, MCQ, Recall ste	eps, Concept definitions					
Understand/	MCQ, True/False, Short essays, Con	ncept explanations, Short summary					
Comprehend (K2)	or overview						
Application (K3)	Suggest idea/concept with exan problems, Observe, Explain	nples, Suggest formulae, Solve					
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge						
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons						
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations						

	Cou	irse C	ode &	z Title	e :	Business Environment								
CO/PO	PO						PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	1	3	2	3	2	2	1	2	2	2	3	2	2
CO -2	2	2	3	2	3	2	3	2	2	2	3	1	2	3
CO -3	2	1	2	2	2	2	2	2	1	2	2	2	2	2
CO -4	3	2	2	2	3	3	2	2	2	3	2	3	2	3
CO -5	2	1	2	3	2	3	3	2	1	2	3	3	2	3

Strongly Correlated- (3) Moderately Correlated -(2) Weakly Correlated - (2) No Correlation - (0)

Core Paper-VIII Training and Development

L	Т	Р	С
5	•	•	5

Course Objectives:

CLO-1To make the students understand the learning theories and apply them in

training program.

CLO-2 To demonstrate use of various training methods is conducting various

e-learning ,training program.

- CLO-3 Identifying training needs, design and develop appropriate programme and implement properly.
- CLO-4 To evaluate the training program .
- CLo-5 To learn the practical applications and implications of training on other HR practices like recruitment, selection, HRP, performance appraisal etc.

TRAINING AND DEVELOPMENT

UNIT I

Concepts of Training and Development Organizing training department - Training and Development policies - Requisites of Effective Training - Role of External agencies in Training and Development.

UNIT II

Training Methodologies - Logic and Process of Learning - Skills of an Effective Trainer - Audio-Visual Aids in training - Computer Aided Instructions - E- Learning - Technologies Convergence and Multimedia Environment - Electronic Enabled Training Systems (EETS.)

UNIT III

Training Needs Assessment (TNA) - TNA at different levels - Training design, kinds of training and development programs - Preparation of trainers - Developing training materials - Training process outsourcing - Training issues resulting from the external environment and internal needs of the company.

UNIT IV

Case-study methods in training - In-basket exercise - Multiple management Programme Learning - Action learning – Training Games - Role Play - Self Diagnostic Skills - Experience Learning - Discovery Learning -Brain Storming – Counseling - Sensitivity Training.

UNIT V

Reasons for evaluating Training and development programs, Problems in evaluation; Evaluation planning and data collection, different evaluation frameworks, Problems of Measurement and Evaluation Methods of evaluating effectiveness of Training Efforts.

Course Outcomes:

- **CO-1** The students will be able to understand basic concepts of learning process, theories, training and development.
- **CO-2** Understand training needs, training process, training methods and e-learning ,training program.
- **CO-3** Elaborate the training process and outsourcing in training.
- ${\bf CO-4}$. The students able to evaluate the system of training
- **CO-5** Relevance and usefulness of training expertise in the organizational work environment.

References:

- 1. Prior, John, Handbook of Training and Development, Jaico Publishing House, Bombay.
- 2. Craig, Robert L., Training and Development Handbook, McGraw Hill.
- 3. Rolf, P., and Udai Pareek, Training for Development, Sage Publications Pvt. Ltd.
- 4. Dayal, Ishwar, Management Training in Organisations, Prentice Hall.
- 5. Warren, M.W. Training for Results, Massachusetts, Addison-Wesley.

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	

External Evaluation	End Semester Examination	75 Mrks							
	Total	100 Marks							
Methods of Assessment									
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions								
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview								
Application (K3)	Suggest idea/concept with problems, Observe, Explain	examples, Suggest formulae, Solve							
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge								
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons								
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations								

Mapping

	Cours	e Coo	le & '	Title	: Tra	ining	and	Devel	opmei	nt					
CO/PO	PO							PSO							
	1	2	3	4	5	6	7	1	2	3	4	5	6	7	8
CO -1	3	2	2	1	2	1	2	3	3	2	3	2	1	2	2
CO -2	2	2	3	2	2	1	2	1	2	2	3	2	3	2	2
CO -3	2	3	2	2	3	2	1	2	1	2	3	2	3	2	2
CO -4	3	2	2	1	2	1	2	3	3	2	3	2	1	2	2
CO -5	2	2	3	2	2	1	2	1	2	2	3	2	3	2	2

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (1) No Correlation - (0)

Elective Paper IV: Human Resource Information system

L	Т	Р	С
3	-	-	4

Course Objectives:

CLO-1To understand what is the role of information system,HR information system , current scenario of business.

CLO-2To help the students to understand the concept of HRIS, planning, designing and its implementation maintaining and developing HRIS.

CLO-3To enable them to know how the managers use information system effectively in employee engagement ,compensation and training and development.

CLO-4 To understand the implementation of decision support systemand artificial intelligence.

CLO-5-To instill the technological updates in information system thereby making decision making process more easy.

HUMAN RESOURCE INFORMATION SYSTEMS

Organizations and Information Systems – HR System Development – Managerial Decision Making - Information Systems and Business Strategy.

Unit - II

Concept of Human Resource Information System (HRIS) —HRIS Planning and Designing -Hardware and Software of HRIS Implementation- Maintaining and developing HRIS.

Unit - III

Application of HRIS in Employee Engagement - Compensation Management - Training and Development - Grievance Redressal - Payroll.

Unit - IV

Decision Support System (DSS) – Business Intelligence - Expert System - Artificial Intelligence (AI) – Managing Human Resource Information Systems.

Unit -V

Introduction to HRIS software - HRIS in different types of organizations – Networking – Internet - Intranet - Telecommunications in HRIS functions.

Course Outcomes:

CO-1To gain knowledge on how information systems are effectively used in organization for achieving their goals.

CO-2 To use modern information technologyin planning, desinging and help them to solve the problems in business.

CO-3To manage global workforce by attracting, engaging and retaining talent across borders using technology.

CO-4It helps to understand how organization to streamline processes likes recruiting selection, payroll, training projection, career pathing and productivity evaluation.

Co-5It demonstrates a through understanding of the strategic value of HRIS and how it contributes to organizational success.

Reference:

1. Jaiswal & Mittal. Management Information System. Oxford University Press.

2. Keen, Peter GW. Decision support system: An Organizational Perspective. Addison- Wesley Laudon,

K.C. & Laudon, J.P. Management Information Systems. Pearson Education.

3. Turba Efrin. Decision Support & Expert Systems - Management Perspective.

Macmillan

4. Vincent R. Ceriello, Human Resource Management System –Strategies, Tactics and Techniques, Lexington.

5. Heas M. Awad, Casico, Human Resource Management, An Information SystemsApproach, Reston Publishing

Methods of Evaluation

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Inte	rnal E	valu	ation	_	Conti	nue i	ntern	al Ass	sessme	nt Test	25	5 Mark	as and a second s					
					Assig	nmen	its											
					Semi	nar												
					Atten	dance	and	class	partici	pation								
Exte	ernal I	Evalu	ation	ı	End S	Semes	ter E	xamin	ation		75	5 Mrks						
					Total 100 Marks													
lethoo	ds of A	sses	smen	t														
	Rec	all (F	K1)		Sim	ple d	efiniti	ions, l	MCQ,	Recall	steps,	Conce	pt defi	nitions				
	Und	ersta	nd/		MC	Q, Tr	ue/Fa	lse, S	hort es	says, C	Concep	t expla	anation	ns, Shor	t sum	mary		
C	Compr	ehen	d (K2	2)	or overview													
A	Applic	ation	n (K3))	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain											Solve		
	Anal	yze (K4)		Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge													
	Evalı	iate ((K5)		Longer essay/ Evaluation essay, Critique or justify with pros and cons													
	Crea	ate (I	X6)		Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations													
I	Cou	rse C	ode 8	& Titl	e : H	uman	Reso	urce l	nform	ation s	vstem							
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'0 - 1	3	2	2	3	2	3	2	2	3	2	3	2	3	2				

	1	2	3	4	5	6	1	2	3	4	5	6	7	8	
CO -1	3	2	2	3	2	3	2	2	3	2	3	2	3	2	
CO -2	2	3	2	2	3	3	3	2	1	3	2	3	2	3	
CO -3	3	2	1	2	2	3	2	2	3	2	2	2	2	3	
CO -4	2	2	2	2	3	2	3	2	1	2	3	3	2	3	
CO -5	3	2	2	3	3	2	3	3	3	2	3	2	2	3	

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (1) No Correlation - (0)

Part-IV Part-IV SEC V KNOWLEDGE MANAGEMENT

L	Т	Р	С
2	-	•	2

Learning Objectives

CLO-1. To equip the students with competence t manage themselves in organizations with a scientific out look towards

COL-2. To learn the architecture of the knowledge management system process and implementation model using with the balanced scored method.

COL-3. Identifying the various tools and techniques of knowledge management.

COL-4. To makes the students to develop the mechanism using data minig.

COL-5. To learn the measurement systems with knowledge audit nd facilitate practices into globalized era. **UNIT I**

Introduction -History of Knowledge Management, Importance of Knowledge Management, Information

Management Vs Knowledge Management; Knowledge Management's Value Proposition, Role of Consultant in Knowledge Management.

UNIT II

Strategic Dimensions of KM: Knowledge Management Strategies, Impact of Business Strategy on Knowledge Strategy, Porter's Five forces Model, Resource Strategy Model, Strategic Knowledge Resources, Balanced Scorecard and Knowledge Strategy.

UNIT III

Knowledge Management Systems: Types of Knowledge Systems, Knowledge Management Architecture, Knowledge Management System Implementation, Knowledge Management System Life Cycle (KMSLC); Challenges and Barriers to Knowledge Management Systems, Drivers of Knowledge Management System.

UNIT IV

Role of IT in KM, Knowledge Portals and Knowledge Management Tools, Communities and Collaborations, Intelligent Techniques in Building KMS, Data Mining in KM; Scope, Cost Efficiency and Reliability of Technologies to Support Knowledge work.

UNIT V

Measurement Systems for KM, Knowledge Audit, Knowledge Divestiture, IP Protection, KM Certifications; Practices of Knowledge Management in Modern Global Organizations.

Course Outcomes

- **CO-1** The students will be able to know the knowledge management with different strategic dimensions.
- **CO-2** To analyze the knowledge management system process and implementation model and KM architecture.
- **CO-3** To know the tools and techniques of knowledge management further development of the mechanisms.
- **CO-4** To design the KM with the measurement system and practice to the well.
- **CO-5** Demonstrate the applicability of measurement systems with knowledge and felicitate practices into globalized era.

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Evaluation

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons

Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations

REFERENCES

- 1. Elias M Awad, Hassan M Ghaziri, Knowledge Management, PHI
- 2. Fernandez A C. Knowledge Management, Pearson Education.
- 3. Anu Singh Lather, Anil K Saini and Sanjay Dhingra Ed., Knowledge Management, MacMillan.
- 4. Warier, Sudhir, Knowledge Management, Vikas Pub. House.

KimizDalkir, Knowledge Management in Theory and Practice, PHI

Mapping

		rse C	ode 8	z Title											
CO/PO	PO							PSO							
	1	2	3	4	5	6	7	1	2	3	4	5	6	7	8
CO -1	3	2	2	1	2	2	3	3	2	1	2	2	3	3	3
CO -2	3	2	2	3	3	2	3	3	1	2	2	1	2	3	2
CO -3	2	2	2	1	2	3	2	3	2	1	3	1	3	3	2
CO -4	3	2	1	1	2	2	2	2	2	1	2	0	3	2	2
CO -5	3	2	2	3	2	2	3	3	2	1	2	1	2	2	3

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (1)

No Correlation - (0)

Naan Muthalvan / Performance Appraisal System

L	Т	Р	С
2	-	-	2

Learning objectives

CLO-1To makes the students to understand the frame work, concept, process and objectives of performance appraisal system.

CLO-2 To makes the students to analyse the components, measures of evaluation and methods of performance appraisal system.

CLO-3The students gain knowledge on implementation and characteristics of effective performance appraisal system.

ClO-4 The students know the concept, approches and frame work of talent management.

CIO-5The students understand the managing employee engagement, key factors and different aspects of talent management.

PERFORMANCE APPRAISAL SYSTEM

Unit I:

Conceptual Framework of Performance Appraisal System: Concept, Meaning, PerformanceAppraisal System process; Objectives of Performance Appraisal System; Historical development in India

Unit II:

Components of Performance Appraisal System: Performance planning; coaching; Performance

measurement and evaluation; Methods of performance appraisal; Identifying potential for development; Linking pay with performance.

Unit III:

Implementation of Performance Appraisal System: Characteristics of effective Performance Appraisal System; Performance management as an aid to learning and employee empowerment; Use of technology and e- Performance Appraisal System.

Unit IV:

Talent Management: Concept and approaches; Framework of talent management; Talent identification, integration, and retention.

Unit V:

Talent Management Practices and Process: Managing employee engagement; Key factors and different aspects of talent management; Talent management in India.

Course outcomes

CO-1 Understand the frame work, concept, process and objectives of performance appraisal system.

CO-2 Analyse the components, measures of evaluation and methods of performance appraisal system.

CO-3 Gain knowledge on implementation and characteristics of effective performance appraisal system.

CO-4. Understend the concept, approches and frame work of talent management.

CO-5 Understand the managing employee engagement, key factors and different aspects of talent management.

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions						
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview						
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain						
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge						
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons						
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations						

Mapping

	Course Code & Title : Performance Appraisal Systeem														
CO/PO	PO PSO														
	1 2 3 4 5 6 7							1	2	3	4	5	6	7	8

CO -1	3	2	2	1	2	2	3	3	2	1	2	2	3	3	3
CO -2	3	2	2	3	3	2	3	3	1	2	2	1	2	3	2
CO -3	2	2	2	1	2	3	2	3	2	1	3	1	3	3	2
CO -4	3	2	1	1	2	2	2	2	2	1	2	0	3	2	2
CO -5	3	2	2	3	2	2	3	3	2	1	2	1	2	2	3

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (1) No Correlation - (0)

Semester-V Core paper-IX Human Resource Development

L	Т	Р	С
5	-	-	4

Learning Objectives:

CLO-1 To develop the understanding of the concept of human resource development.

- CLO-2 Demonstrate an understanding of key terms theories and practices within the field of HRD.
- CLO-3 Demonstrate competence in development and problem solving provides innovative solutions to problems in the fields of HRD.
- CLO-4 Demonstrate an understanding the process, implementation of HRD and its evaluating process. CLO-5 To develop the students to gain knowledge about competency mapping and recent technologies emerging trends in HRD.

HUMAN RESOURCE DEVELOPMENT

Unit I:

Introduction to Human Resource Development: Concept; Relationship between human resource management and human resource development; HRD mechanisms, processes and outcomes; HRD matrix; HRD interventions; Roles and competencies of HRD professionals; Challenges in HRD.

Unit II:

HRD Process: Assessing need for HRD; Designing and developing effective HRD programs; Implementing HRD programs; Evaluating effectiveness of HRD Programs; HRD audit; HRD culture and climate.

Unit III:

HRD Activities: Employee development activities- Approaches to employee development, leadership development, action learning, assessment and development centres; Intellectual capital and HRD; HRD mechanisms for workers; Role of trade unions; Industrial relations and HRD; Influence of motivation on development activities.

Unit IV:

HRD Applications and Trends: Coaching and mentoring; Career management and development; Employee counseling; Competency mapping; PCMM, Balanced Score Card, Appreciative inquiry; Integrating HRD with technology, Employer branding and other emerging trends.

Unit V:

HRD in Organisations: Selected cases covering HRD practices in government organisations, manufacturing and service industries and MNCs; International experiences of human resource development

Course Outcomes

- CO-1 Demonstrate the applicability of the concept mechanism, HRD interventions and role of HR and their challenges.
- CO -2 Analyse the complexities in the process, design and develop effective evaluation.
- CO- 3 The students understand rules to build an organization excelling in people, processes, products, and profits.
- CO-4 It makes the students more competent and develop skills and knowledge.

CO-5 Demonstrate the applicability of HR practices in various organization at National and Inter National level.

References:

- 1. Goldstein Irwin L, Training In Organizations Needs Assessment, Development & Evaluation, Wordsworth Publication.
- 2. Lynton & Parekh, Training for Development, Sage Publication.
- 3. Robert L. Craig, ASTD Training and Development, McGraw Hill Publication.
- 4. Dugan laird- Approaches to Training and Development, Perseus Publishing.

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks								
	Assignments									
	Seminar									
	Attendance and class participation									
External Evaluation	End Semester Examination	75 Mrks								
	Total	100 Marks								
Methods of Assessment	-									
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions									
Understand/	MCQ, True/False, Short essays, Concept explanations, Short summary									
Comprehend (K2)	or overview									
Application (K3)	Suggest idea/concept with examproblems, Observe, Explain	nples, Suggest formulae, Solve								
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge									
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons									
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations									

	Cou	rse C	ode &	& Title	e : H	uman	Resou	rce Dev	velopme	ent				
CO/PO	PO	РО						PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	2	3	3	3	3	2	2	1	2	3	2	3
CO -2	2	2	3	3	2	2	2	3	2	3	2	2	3	3
CO -3	3	1	3	2	3	3	3	2	2	2	3	3	2	2
CO -4	2	3	2	3	3	2	2	3	1	3	2	2	3	3
CO -4	3	2	3	2	2	3	3	3	2	2	3	2	3	3

Strongly Correlated- (3)

Moderately Correlated –(2)

Weakly Correlated - (1)

No Correlation - (0)

Core paper-X Research methodology

L	Т	Р	С
5	•	•	4

Learning objectives

- 1. To familiarize the students about meaning of research and significance research process.
- 2. To enable the participants in conducting research work to find research problem through proper solution.
- 3. The students demonstrate different types of research design to find out the truth.
- 4. To impart knowledge for enabling students to develop data analytics skills and meaningful interpretation to the data sets so as to solve the business research.
- 5. To makes the students to prepare report writing ,significance of report writing and its different types.

REAEARCH METHODOLOGY

Unit I:

An introduction meaning of research, objectives of research, significance of research, types of research.

Unit II:

Research Problem - what is research problem, selection of research, necessity of defining a problem.

Unit III:

Research Design – Meaning of research design, need for research design, features of research design, different types of research design.

Unit IV:

Methods of Data Collection – Primary data, data collection through questionnaires, Schedules and other methods of data collection, primary data Vs secondary data, appropriate method of data collection.

Unit V:

Interpretation and report writing – meaning of interpretation, techniques of interpretation, precautions in interpretation, significance of report writing, different steps of report writing.

Course outcome

- CO-1 Develop understanding on various kinds of research, objectives of doing research, research process research design and sampling.
- CO-2 Gain basic knowledge on quantitative research techniques.
 - CO-3 Acquire adequate knowledge on measurement and scaling techniques as well as the quantitative data analysis
- CO-4 Create basic awareness on data analysis and hypothesis testing procedures
 - CO-5 Develop the skill in the preparation of report writing ,significance of report writing and its different types..

Reference:

- 1. Gupta S.C., Fundamentals of Statistics, (Six Reviseds& Enlarged Edition) Himalaya Publishing House, Mumbai, 2006.
- 2. Hans Raj, Theory and Practice in Social Research, Surjeet Publications, Delhi, 2002
- 3. Krishnaswami O.R., Ranganatham M., Methodology of Research in Social Sciences, Himalaya Publishing House, Mumbai, 2005
- 4. Kothari C.R, Research Methodology, WishvaPrakashan, New Delhi, 2001.
- 5. Manoharan M., Statistical Methods, Palani Paramount Publishers, Tamil Nadu, 1997

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks							
	Assignments	-							
	Seminar								
	Attendance and class participation								
External Evaluation	End Semester Examination	75 Mrks							
	Total	100 Marks							
Methods of Assessment									
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions								
Understand/	MCQ, True/False, Short essays, Concept explanations, Short summary								
Comprehend (K2)	or overview								
Application (K3)	Suggest idea/concept with examproblems, Observe, Explain	nples, Suggest formulae, Solve							
Analyze (K4)	Problem-solving questions, Finish a	a procedure in many steps,							
	Differentiate between various ideas,	, Map knowledge							
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons								
Create (K6)	Check knowledge in specific or o	offbeat situations, Discussion,							
Cicate (150)	Debating or Presentations								

	Cou	Course Code & Title : Research methodology													
CO/PO	PO								PSO						
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CO -2	3	2	1	2	2	<u>3</u>	2	<u>3</u>	<u>2</u>	<u>2</u>	<u>2</u>	<u>1</u>	<u>2</u>	<u>2</u>	
CO -3	3	2	2	2	2	<u>3</u>	3	2	2	<u>3</u>	2	2	2	<u>2</u>	
CO -4	3	2	1	2	1	3	2	2	1	2	2	2	1	2	
CO -5	2	3	2	3	2	2	2	3	2	2	2	3	2	2	

Strongly Correlated - (2) Weakly Correlated - (2) No Correlation - (0)

L	Т	Р	С
5	-	-	4

Learning Objectives:

CLO-1 To makes the students understandvarious corporate social responsibilities, business ethics and practice in their professional life.

CLO-2 To make the students to understand evolution, development, dimention and other aspects of CSR

CLO-3 To make the students to understand the approches of CSR and , its role in business.

CLO-4 To makes the students to analyse the management and implementation of CSR.

CLO-5 To imbibe the ethical issues in corporate governance and ,understand future of CSR and its impact on business.

CORPORATE SOCIAL RESPONSIBILITY

Unit I:

Business ethic vs. corporate social responsibility: History and origin of business ethics, relationship between business ethics and corporate social responsibility (CSR), Ethical decision making. Unit II:

Evolution and Development of CSR: The introduction to CSR, .Origin of CSR, Conceptual Dimensions of CSR: Theoretical Approaches, Developmental Models, Multi-Dimensional View. **Unit III:**

Approaches to CSR: Risk & Opportunities, Drivers & Challenges, Strategic investment, Triple Bottom Line Approach of CSR: Economic, Social, Environmental, Stake holders and Social Preferences: Customer, Employees, Communities, Investors.

Unit IV:

Managing and implementation of CSR: How to manage CSR, position of CSR in leadership of a company, Social accounting, Stakeholder management, Responsible investment, CSR in small and medium sized enterprises

Unit V:

Impact, criticism and future of CSR: The impact of CSR, Criticism of CSR, Future and development of CSR in India.

Course Outcomes:

CO-1 Understand various corporate social responsibilities, business ethics and practice

in their professional life.

- CO-2 Demonstrate the evolution, development, dimention and other aspects of CSR
- CO-3 Understand the approches of CSR and , its role in business.
- CO-4 Analyse the management and implementation of CSR.
- CO-5 To inbibe the ethical issues in corporate governance and ,understand future of CSR and its impact on business.

References:

- 1. Agrawal Sanjay K Corporate Social Responsibility, Sage Publications, New Delhi
- 2. Katamba David, Zipfel Christoph and Haag David, Principles of Corporate Social Responsibility (CSR): A Guide for Students and Practicing Managers in Developing and Emerging Countries, Strategic Book Publishing
- 3. Prasenjit Maiti ,Corporate Social Responsibility. Vol. I & II Sharda Publishing House, Jodhpur (India), 2010
- 4. Sumati Reddy Corporate Social Responsibility, "The Environmental Aspects" The ICFAI University, ICFAI Books

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	

	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Methous of Assessment										
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions									
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview									
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain									
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge									
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons									
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations									

	Course Code & Title : Corporate Social Responsibility														
CO/PO	PO						PSO	PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8	
CO -1	2	2	3	2	1	3	2	3	1	2	3	2	3	2	
CO -2	0	1	1	2	2	2	1	2	2	1	2	2	0	1	
CO -3	1	2	3	2	2	0	2	2	3	2	2	1	1	3	
CO -4	2	3	2	1	2	1	2	1	3	2	2	3	2	1	
CO -5	2	3	1	2	1	2	2	1	2	3	2	2	2	3	

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (1)

No Correlation - (0)

Elective –V Professional Ethics

L	Т	Р	С
4	-	•	3

Learning objective

CLO-1 To makes the students to know the meaning ,standard ,scope of ethics and factors affecting professional ethics and its need , responsibility .

CLO-2 They acquired knowledge on types of ethics, ethics in HRM and decision making.

CLO-3 To makes the students realise the significance of ethics environmental management system.

CLO-4 The students analysed local and global issues ,causes and its implications.

CLO-5 The students clearly demonstrate the idea of sustainable development and waste management.

PROFESSIONAL ETHICS

Unit-I

Professional Ethics – Meaning – Standards and scope – Principles of Professional Ethics – Factors affecting professional ethics.

Unit-II

 $Managerial\ Ethics-Ethics\ in\ Production-\ Ethics\ in\ Marketing-Ethics\ in\ Human\ Resource\ Management-Ethics\ in\ financial\ decision\ making\ and\ pricing.$

Unit-III

Social Responsibility of Business – Need for Social Responsibility – Responsibility towards various stake holders.

Unit-IV

Local and global ethical issues – Poverty Ecological Crisis – Causes and Implications – Environmental Management System.

Unit-V

Concept of Sustainable Development – Waste Management – Waste Disposal – Waste Treatment.

Course outcome

CO-1 Understand the meaning ,standard ,scope of ethics and factors affecting professional ethics and its need , responsibility .

- CO-2 Acquired knowledge on types of ethics, ethics in HRM and decision making.
- CO-3 Demonstrate the significance of ethics environmental management system.
- CO-4 Analysed local and global issues ,causes and its implications.
- CO-5 Demonstrate the idea of sustainable development and waste management.

Reference:

- 1. The Ethics of Management, La Rue Tone Hormer, Universal Book Stall, Delhi.
- 2. Principles of Commerce, C.D. Balaji & G. Prasad, Margham Publications, Chennai.
- 3. Essential of Business Environment, Aswathappa.K, Himalaya publishing house, Mumbai.
- 4. Management Today Principles and Practice, Gene Burton, Manab Thakur, tata Mc Graw Hill Publishing Co Ltd., Delhi.
- 5. Business Ethics, R.V. Badi and N.V. Badi, Vrinda Publication, Delhi.

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

victilous of Assessment										
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions									
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview									
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain									
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge									
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons									
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations									

	Course Code & Title : Professional Ethics													
CO/PO	PO						PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	1	3	2	3	3	3	1	2	2	3	3	3	2
CO -2	2	2	2	3	2	3	3	2	3	2	2	3	2	3
CO -3	2	2	2	2	3	2	2	2	2	3	3	2	3	3
CO -4	3	2	3	3	3	2	2	2	3	2	3	3	2	3
CO -5	3	2	1	2	2	3	3	1	2	3	2	3	3	3

Strongly Correlated- (3)

Moderately Correlated –(2) Weakly Correlated - (1) No Correlation - (0)

Strategic Management Elective Paper

CLO-1 - To understand the concept of strategy and strategic management process.

CLO-2 - To create awareness of evolving business environment.

CLO-3- To understand strategic alternatives and make appropriate strategic choice.

CLO-4- To know the basics of strategic implementation.

CLO-5- To understand recent trends for competitive advantage.

UNIT-I

Introduction to Strategic Management -Overview of Strategic Management Process Levels of Strategy Strategic Intent-Vision and Mission Business Definition

UNIT-II

External Environment Appraisal using PESTEL, Competitor Analysis using Porter's 5-Forces model ,Environmental Threat and Opportunity Profile (ETOP), Value chain Analysis .Strategic Advantage Profile(SAP) Scanning Functional Resources and Capabilities for building Organization Capability Profile (OCP) SWOT Analysis.

UNIT-III

Strategic alternatives at corporate level: concept of grand strategies -Strategic choice models - BCG, GE Nine Cell Matrix, Hofer's matrix-Strategic alternatives at business level: Michael Porter's Generic competitive strategies.

UNIT-IV

Strategic Implementation: Developing short-term objectives and policies, functional tactics, and rewards .Structural Implementation: an overview of Structural Considerations Behavioural Implementation: an overview of Leadership and Corporate Culture Mc Kinsey 7-S Framework Establishing Strategic Control .

UNIT-V

Concept of Balanced Scorecard approach. Use of Big data for Balanced score card Importance of Corporate Social Responsibility & Business Ethics Concept of Corporate Sustainability.

CO-1- To develop an understanding of the strategic management process and the

complexities business environment.

CO-2 - To analyze the external environmental and internal organizational factors influencing strategy formulation.

CO-3- To demonstrate the skills required for selection of the most suitable strategies for a business organization.

CO-4- To generate workable solutions to the issues and challenges related to successful implementation of the chosen strategies

CO-5- To familiarize with current developments.

References Books

- 1. Thomson & Strickland, (2008), Crafting and Executing Strategy, McGraw Hill.- Sixteenth Edition (2011)
- 2. N. Chandrasekaran, Ananthanarayanan(2011), Strategic Management, Oxford University Press First Edition – Second Impression (2012)
- 3. reland, Hoskisson & Manikutty (2009), Strategic Management A South Asian Perspective, Cengage Learning- Ninth Edition(2012)
- 4. Dr.LM.Prasad, Strategic Management, Sultan Chand & Sons
- 5. Kenneth Carrig, Scott A Snell. Strategic Execution: Driving Breakthrough performance in business, Stanford University Press(2019)

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	

External Evaluation	End Semester Examination	75 Mrks								
	Total 100 Marks									
Methods of Assessment										
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions									
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, or overview	MCQ, True/False, Short essays, Concept explanations, Short summary or overview								
Application (K3)	Suggest idea/concept with problems, Observe, Explain	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain								
Analyze (K4)	Problem-solving questions, Fin Differentiate between various ic									
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons									
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations									

	Cou	Course Code & Title : Professional Ethics													
CO/PO	PO						PSO	PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8	
CO -1	2	1	3	2	3	3	3	1	2	2	3	3	3	2	
CO -2	2	2	2	3	2	3	3	2	3	2	2	3	2	3	
CO -3	2	2	2	2	3	2	2	2	2	3	3	2	3	3	
CO -4	3	2	3	3	3	2	2	2	3	2	3	3	2	3	
CO -5	3	2	1	2	2	3	3	1	2	3	2	3	3	3	

Strongly Correlated- (3)

Moderately Correlated –(2)

Weakly Correlated - (2)

No Correlation - (0)

Elective Paper-VI Performance Management

L	Т	Р	С
4	-	-	3

Course objectives

CLO-1. To makes the students to understand the frame work, concept ,process and objectives of performance Management .

CLO-2To makes the students to analyze the components, measures of evaluation and methods of performance appraisal system.

CLO-3The students gain knowledge on implementation and characteristics of effective performance management.

CLO-4The students know the concept, approaches and frame work of talent management.

CLO-5The students understand the managing employee engagement, key factors and different aspects of talent management.

PERFORMANCE MANAGEMENT

Unit I:

Concept- Meaning- Performance Management-Performance management process –performance management practices in Indian Organizations.

Unit II:

Implementing performance management system-strategies and challenges –characteristics of effective performance metrics- Role of HR professionals in performance management-Performance management

documentation-Performance Management Audit.

Unit III:

Performance Planning-Performance measurement and evaluation-Performance management appraisal methds-Counseling –identifying potential for development –Linking pay with performance.

Unit IV:

Talent Management: Concept and approaches; Framework of talent management; Talent identification, integration, and retention.

Unit V:

Talent Management Practices and Process: Managing employee engagement; Key factors and different aspects of talent management; Talent management in India;

References:

- 1. Chadha: Performance management, Excel Books
- 2. Hartle: Transforming Performance Management Process, Kogan page.
- 3. Srinivas R. Khandula: Performance Management: Strategies, Interventions and Drivers, Prentice Hall of India
- 4. Herman Aguinis: Performance Management, Pearson Education
- 5. S. Kohli and Tapomoy Deb, Performance Management, Oxford University Press

Course outcomes

CO-1 Understand the frame work, concept, process and objectives of performance management system.

- CO-2 Analyze the components, measures of evaluation and methods of performance management.
- CO-3 Gain knowledge on implementation and characteristics of effective performance appraisal system.
- CO-4. Understand the concept, approaches and frame work of talent management.
- CO-5 Understand the managing employee engagement, key factors and different aspects of talent management.

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Evaluation

Methods of Assessment

viethous of Assessment										
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions MCQ, True/False, Short essays, Concept explanations, Short summary or overview									
Understand/ Comprehend (K2)										
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain									
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge									
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons									

	Cou	Course Code & Title : Performance Management												
CO/PO	PO PSO													
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	2	2	2	3	2	2	2	3	2	2	2	3
CO -2	2	3	2	3	2	2	3	2	3	2	2	2	2	2
CO -3	3	2	3	2	2	3	2	3	2	3	3	3	2	2
CO -4	2	3	2	3	2	3	2	2	2	3	2	3	2	3
CO -5	23	3	2	2	2	3	3	2	2	2	3	2	3	2

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (1) No Correlation - (0)

Stress Manageme

L	Т	Р	С
2	-	-	2

Course Objectives:

CLO-1. To make the students understand the concept of stress and stressor, types of stress and dimensions of stress level.

CLO-2. To expose the students to basic features of stress and emotional and sleep disorders.

CLO-3 To make the students to describe general features of dealing with stress.

CLO-4 To makes the students to understand the components of time management, social support and relaxation techniques.

CLO-5To make the students to analyze the role of communication, components' of health diet and conflict management system.

STRESS MANAGEMENT

Unit - I

Definition of the terms stress and stressor - Eustress and Distress - Chronic stress - common stressors - Dimensions of stress levels .

Unit - II

Causes of Stress - Impact of Stress on Cognitive Process - Sleep disorders - Eating disorders -

Emotional disorders.

Unit - III

Stress management practices - General features of dealing with stress - Stress-patterns – Discovering and transformation of habitual stress.

Unit - IV

Time management and Stress – Stress Busters – Meditation – Yoga – Social support and stress. Unit – V

Role of communication and relationships in managing stress - Components of healthy diet - Impact of sleep habits - Emotional intelligence and conflict management frameworks.

Reference:

- 2. Paul M. Lehrer, Robert L. Woolfolk, and Wesley E. Sime, Principles and Practices of Stress Management, New York: Guilford Press
- 3. Anita Singh, Stress Management, Global India Publications Pvt. Limited
- 4. Seaward B.L. Managing Stress: Principles and Strategies for Health and

Wellbeing, Jones and Bartlett Publishers.

5. Simmons M., Daw W. Stress, Anxiety, Depression: a Practical Workbook, Winslow Press.

Steinmetz J. Managing Stress Before it Manages You, Bull Publishing

Course Outcomes:

CO-1 Understand the concept of stress and stressor, types of stress and dimensions of stress level.

CO-2 Analyze the basic features of stress and emotional and sleep disorders.

CO-3 Describe general features of dealing with stress.

CO-4 Understand the components of time management, social support and relaxation techniques.

CO-5 Analyze the role of communication, components of health diet and conflict management system.

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Recall (K1) Simple definitions, MCQ, Recall steps, Concept definitions										
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview										
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain										
Analyze (K4)Problem-solving questions, Finish a procedure in many ste Differentiate between various ideas, Map knowledge											
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons										
Create (K6)Check knowledge in specific or offbeat situations, Discussion Debating or Presentations											

	Cou	Course Code & Title : Stress Management												
CO/PO	PO						PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	1	2	3	2	3	2	2	3	2	3	2	3	2
CO -2	2	3	2	3	3	2	2	2	3	2	2	3	2	3
CO -3	2	1	2	3	2	3	3	2	2	3	3	2	3	3
CO -4	2	1	2	1	2	2	2	1	2	2	2	2	2	3
CO -5	3	2	2	3	2	3	3	2	2	3	2	3	3	2

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (2)

No Correlation - (0)

Naan Muthalvan /Public Relations

L	Т	Р	С
2	•	•	2

Learning objectives

CLO-1 To makes the students to understand ,the concept ,brief history on public relation and emergence of corporate communications.

CLO-2 The students understand the process followed in public relation with case studies.

CLO-3 To makes the students analyse various tools used in public relations and the factors affected to reach public.

CLO-4 The students able to differentiate the public relations and environment, recent trendes and consequences.

CLO-5 To makes the students to acquainted knowledge about public relations writings, Needs of media and value of information though various positions .

PUBLIC RELATIONS

Unit I:

Understanding Public Relations – Concepts, Definitions and Theory, Brief History of Public

Relations and Emergence of Corporate Communication - The Evolution of Public Relations- The Pioneers and their Works, Understanding Various Concepts, viz., Public Relations, Publicity, Propaganda and Advertising.

Unit II:

The Public Relations Process: Defining the Problem, Media Selection, Feedback and Evaluation; Case Studies

Unit III:

Tools of Public Relations: Media Relations – Steps in Organizing Press Conferences/Meets, Press Releases - Barriers in organizing and Media Relations management – Factors influencing the Selection of Media, Difficulties faced in reaching out to Publics

Unit IV:

The Public Relations Environment: Trends, Consequences, Growth and Power of Public Opinion, Political Public Relations, Sports Public Relations, Entertainment and Celebrity Management. **Unit V:**

Public Relations and Writing: Understanding Media Needs - New Value of Information Printed Literature, Newsletters, Position Papers/Opinion Papers and White Papers and Blogs.

Course outcomes

- CO-1 The students gain knowledge on ,the concept ,brief history on public relation and emergence of corporate communications.
- CO-2 The students understand the process followed in public relation with case studies.
- CO-3 The students analyse various tools used in public relations and the factors affected to reach public.
- CO-4 The students able to differentiate the public relations and environment, recent trendes and consequences.
- CO-5 The students to acquinted knowledge about public relations writings, Needs of media and value of information though various positions

References

- 1. Jefkins, Frank: Public Relations Is Your Business (Nd, Excel Books, 1995)
- 2. Jethwaney J & Sarkar N N: Public Relations Management (Nd, Sterling, 2009)
- 3. L'etang Jacquie: Public Relations, Concepts, Practice And Critique (Sage Publications India, 2008)
- 4. TheakerAlison : The Public Relations Handbook (4 Edition) (Routledge, Uk, 2012)

Brown, Rob: Public Relations And The Social Web (New Delhi: Kogan Page India, 2010)

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions								
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview								
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain								
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge								
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons								
Create (K6)Check knowledge in specific or offbeat situations, Discussion Debating or Presentations									

	Cou	Course Code & Title : Public Relations												
CO/PO	PO	PO PSO												
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	2	3	2	2	3	2	3	3	3	1	2	2
CO -2	2	3	3	2	2	3	2	2	3	2	3	2	2	3
CO -3	2	2	3	2	3	3	2	3	3	3	2	1	2	2
CO -4	2	2	3	2	2	3	2	2	2	2	1	2	2	3
CO -5	3	2	3	2	2	3	2	2	2	2	2	2	3	2

Strongly Correlated- (3) Moderately Correlated –(2)

Weakly Correlated - (1)

No Correlation - (0)

Internship/ Industrial visit/Felid Visit/Knowledge Updation activities. (2 credits)

- A report should be submitted at the end of Vth semester and evaluated by the external examiners. (External-50)
- Internship students should submit Certificate of attendance from the authorities concerned along with report. (External-50)

Semester-VI

Core Paper-XIII Entrepreneurship development

L	Т	Р	С
6	-	-	4

Learning Objectives

CLO 1-The students develop and can systematically apply an entrepreneurial way of thinking that will allow them to identify and create business opportunities that may be commercialized successfully.

CLO 2-Students acquire detail knowledge n entrepreneurial development program in India women entrepreneurs.

CLO 3- To values students able to understand the evaluation of entrepreneurship, entrepreneurial traits, types and functions of entrepreneurs.

CLO-4 To make the students to gain knowledge abut the entrepreneurial process.

CLO-5The students realize and apply various theories of motivation, role of entrepreneurs in economic and social development.

ENTREPRENEURSHIP DEVELOPMENT

Unit I:

Entrepreneurship: Concept, Evolution- Entrepreneurship and Small Business owners: Distinction, Approaches to Entrepreneurship.. Entrepreneurs: Role, Entrepreneurial Traits – Entrepreneurial Types– Qualities and Functions of Entrepreneurs.

Unit II:

Entrepreneurial Process: Critical factors for starting a new enterprise, recognizing and evaluating opportunities, Entrepreneurial Financing sources-Determining the financial needs, Sources of finance- Debt, Venture Capital and other forms of Financing.

Unit III:

Innovation and Entrepreneur – Sources and Processing of Business Ideas –Basic Business Research -Creating a successful business plan-Financial Projections-Preparation of Feasibility Reports. **Unit IV:**

Entrepreneurial Development Programme (EDP) in India – Issues in the designing of a successful entrepreneurship development programmes – External Assistance Programmes. MSME's -Sickness of Units–Women Entrepreneurs

Unit V:

Entrepreneurial Behaviours and Motivation – N-Achievement and Management Success – Role and Importance of Entrepreneurs in Economic Growth – Social Entrepreneurship.

Reference:

- 1. Desai, A.N. Entrepreneur & Environnent. Ashish, New Delhi.
- 2. Drucker, P. Innovation and Entrepreneurship. Heinemann, London.
- 3. Jain, R. Planning a Small Scale Industry: A Guide to Entrepreneurs. S. S. Books, Delhi.
- 4. Kumar, S A. Entrepreneurship in Small Industry. Discovery, New Delhi.
- 5. Pareek, Udai and Venkateswara, Rao. T. Developing Entrepreneurship A Handbook on Learning Systems, Delhi.

Course outcomes

CO-1 Understand the evolution traits, types and functions of entrepreneur.

- CO-2 Analyse the entrepreneur process and role of women entrepreneur.
- CO-3 Demonstrate the innovative ideas and preparation of successful business plan.
 - CO-4 Understand the entrepreneurial development in India and role of women entrepreneur.

CO-5 Understand the theories of motivation and role of entrepreneurs in economical development.

Methods of Evaluation

External Evaluation	End Semester Examination Total	75 Mrks 100 Marks
	Attendance and class participation	
	Seminar	_
	Assignments	
Internal Evaluation	Continue internal Assessment Test	25 Marks

Methods of Assessment

iethous of Assessment								
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions							
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview							
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain							
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge							

Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons						
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations						

	Course Code & Title : Entrepreneurship development													
CO/PO	РО						PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	3	3	2	3	3	1	2	3	3	3	3	3
CO -2	2	3	3	3	2	3	2	2	2	3	1	2	3	3
CO -3	3	3	3	2	3	2	2	1	3	2	3	3	2	3
CO -4	2	3	2	3	2	3	3	3	2	3	2	3	3	2
CO -5	2	3	2	3	3	2	2	2	2	3	2	3	3	3

Strongly Correlated- (3) Moderately Correlated –(2) Weakly Correlated - (1) No Correlation - (0)

CorePaper-XIV Organizational Development and Change

L	Т	Р	С
6	-	-	4

Learning objective

- CLO 1- To understand the concept, importance ,agents of change, they also understand the types of change.
 - CLO 2-To comprehend the main derives and approaches of the change.
- CLO-3 -To realize and apply the stage of the organizational change programs and its effectiveness .
- CLO-4To equip students with knowledge and skills required for implementation of organizational development programs.
- CLO 5 To provide students analyse various interventions practiced in OD to improve the effectiveness of the organization.

ORGANIZATIONAL DEVELOPMENT AND CHANGE

Unit-I:

Change – meaning, importance, Stimulating Forces - Change Agents - Planned Change - Unplanned Change – Models of Organizational Change - Lewin's Three Step Model.

Unit-II:

Resistance to Change - Individual Factors - Organizational Factors - Techniques to Overcome Change.

Unit-III:

Change Programs – Effectiveness of Change Programs - Change Process - Job Redesign - Socio-Technical Systems.

Unit-IV:

OD - Basic Values - Phases of OD - Entry - Contracting - Diagnosis – Feedback - Change Plan - Intervention - Evaluation - Termination.

Unit-V:

OD Interventions - Sensitivity Training - Survey Feedback - Process Consultation - Team Building - Inter- group Development - Innovations - Learning Organizations.

References

- 1. Kondalkar, Organization Effectiveness And Change Management, Phi Learning, New Delhi, 2009
- 2. French & Bell, Organisational Development, Mcgraw-Hill.
- 3. Dipak Bhattacharyya, Organizational Change And Development, Oxford University Press, New Delhi, 2011

Course outcomes

- CO-1 Gaining knowledge about organizational development process.
- CO-2 How to change and develop organizations.
- CO-3 Better understanding of theorganizational change programmes and its effectiveness, change management model.
- CO-4 Skills needed to develop an action plan for the development process.

CO-5 To analyse various interventions practiced in OD to improve the effectiveness of the organization. Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions

Understand/ Comprehend (K2)MCQ, True/False, Short essays, Concept explanations, Short summ or overview											t summary				
A	pplic	ation	ı (K3))	-	Suggest idea/concept with examples, Suggest formulae, Solv problems, Observe, Explain									
	Anal	Analyze (K4)Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge												DS,	
]	Evalı	iate ((K5)		Longer essay/ Evaluation essay, Critique or justify with pros and cons									s and cons	
	Cre	ate (H	X6)		Check knowledge in specific or offbeat situations, Discussion Debating or Presentations										
	Cou	rse C	ode &	& Titl	e : O	rgani	zationa	l Devel	opment						
CO/PO	PO						PSO								
	1	2	3	4	5	6	1	2	3	4	5	6	7	8	
CO -1	3	2	1	3	3	3	3	2	2	2	3	2	2	3	
CO -2	3	2	3	3	1	2	2	1	2	2	3	3	2	2	
CO -3	2	3	2	2	3	2	2	2	1	1	2	3	2	3	
CO -4	3	2	2	3	3	3	3	2	2	3	3	3	2	3	
CO -4	2	1	2	2	2	3	2	3	2	2	3	2	2	3	
Strongly	Corr	elated	d - (3)												

Moderately Correlated –(2) Weakly Correlated – (1)

No Correlation - (0)

Trends in HRD

L	Т	Р	С
6	-	-	4

Course Objectives

CLO 1 -To makes the students to analyze the changing scenario in business and technology.

CLO2- To enable the students to analyze the training process and performance based promotion.

CLO3 - To makes the students understand the e-hr and other on line process.

- CLO 4- To enable the students to learn about change management/
- To enable the students to analyze various step in Innovation. 1.

Unit-I Human Resource Management: An Overview

Introduction to Human Resource Management: Meaning -Definition, Approaches, Functions Challenges of HRM-Human Resource Management in changing business scenario. Human Resource Environment: Technology and Structure. Dual Career Employees, Employee Contract/Leasing Global Competition, WTO and Labour Standards

Unit-II Training and Development, Performance Appraisal and Merit Rating

Training : Meaning, Benefits-Training Process and Methodology-, Evaluation and Feedback. Competency mapping, benefits of competency mapping, 9 box tool of HR, Model,-Performance Appraisal:, Appraisal Errors, Ethics in Performance-Appraisal, 360 Degree Feedback.- Merit Rating – Promotions, Transfers.

Unit-III Trends in HRM

E- HR- meaning, organization, Benefits and cost of E-HR and Future of E-HR, Digitized rewards and recognition,-Online skill assessments, Biometric time tracking and security Recent Trends in HRM after covid 19: Workplace- Diversity, Flexi time, Work from Home, Virtual Work, Artificial Intelligence, Productivity of HR process,-Contemporary Issues in Business

Unit-IV Administration Change management -- Managing change-Important features- Approaches towards managing Change- Futuristic and strategic approach toward-changing business environment. Customer centric approach – The challenges of becoming a customer centric .Best practices to becoming a customer-centric company -Global management system- Concept & Significance.- Issues in cross cultural management.-Acquisition & mergers- Role & importance-Current Trends in acquisitions & mergers on national & international scenario

Unit –V Turn Around and Innovation Management

Turn around Management - Concept & Significance, Techniques prerequisite for success.-Restructuring & Reengineering of business - Concept of innovation, Advantages and Significances of Innovation. Key Steps in Innovation Management. Role of Government and Private Institutions in promoting Innovation. **Reference Books:**

- 1. International Human Resource Management: Managing People in a Multinational Context by Peter JDowling et al., Third Edition (South Western)..
- 2. Punnett B, J, International Perspective on Organisational Behavior and Human resource Management, PHI. N.Delhi.
- 3. Dutt, Rudra Organizing the Unorganized Workers, Vikas Pub. House. Pvt. Ltd., New Delhi.
- Strategic HRM Charles Greer, Pearson education Asia, New DelhStrategic HRM Jeffery 4. Mello, Thompson publication, New Delhi.

Course Outcomes

Co-1. Gain Knowledge About changing scenario and technical development in HRM

- Co-2. The students acquainted knowledge about training and performance based promotion.
- Co-3. Analyze the complexities of E-HR
- Co-4. Demonstrate the applicability of change management.

Co-5. The students acquainted knowledge about restructure, reengineering and various steps in innovation management.

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks				
	Assignments					
	Seminar					
	Attendance and class participation					
External Evaluation	End Semester Examination	75 Mrks				
	Total	100 Marks				
lethods of Assessment	·					
Recall (K1)	Simple definitions, MCQ, Recall sto	eps, Concept definitions				
Understand/	MCQ, True/False, Short essays, Co	ncept explanations, Short summary				
Comprehend (K2)	or overview					
Application (K3)	Suggest idea/concept with examproblems, Observe, Explain	nples, Suggest formulae, Solve				
Analyze (K4)	Problem-solving questions, Finish a Differentiate between various ideas	1 1				
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons					
Create (K6)	Check knowledge in specific or o	offbeat situations, Discussion,				
	Debating or Presentations					

	Course Code & Title : Compensation Management													
CO/PO	PO						PSO	PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	1	2	3	2	3	2	2	3	3	2	3	2
CO -2	3	2	2	3	2	3	2	2	1	2	3	2	3	3
CO -3	2	1	3	2	3	3	2	1	3	3	2	3	3	3
CO -4	3	2	2	3	2	3	3	2	2	3	2	3	3	2
CO -4	3	2	3	2	3	3	2	3	2	3	2	3	2	3

Strongly Correlated- (3) Moderately Correlated -(2) Weakly Correlated - (1) No Correlation - (0)

> Elective VII Compensation Management

L	Т	Р	С
5	•	•	4

Course objectives

1. To makes the students to understand the compensation system and its approaches.

2. To makes them to analyse the compensation classification, system pay and fringe benifits.

- 3. To enable them to describe the theories of wages and other compensation plans.
- 4. To enable the students to understand methods of rewarding system executed for the employees
- 5. To makes the students to understand the implementation of employee benefit packages.

COMPENSATION MANAGEMENT

Unit-I:

Compensation - Definition - Compensation Responsibilities - Compensation System Design Issues - Compensation Philosophies - Compensation Approaches.

Unit-II:

Compensation Classification - Types - Incentives - Fringe Benefits– Development of Base Pay Systems – Pay Grades – Salary Matrix – Compensation as a Retention Strategy.

Unit-III:

Theories of Wages - Wage Structure - Wage Fixation - Wage Payment - Salary Administration - Executive Compensation – Incentive Plans – Team Compensation – Gain Sharing Incentive Plan– Profit Sharing Plan- ESOPs.

Unit-IV:

Methods of Rewarding of Sales Personnel - Pay - Commission - Pay and Commission – Performance Based Pay Systems - Incentives - Executive Compensation Plan and Packages.

Unit-V:

Employee Benefits – Benefits Need Analysis – Funding Benefits - Employee Benefit Programmes – Security Benefits – Designing Benefit Packages.

References

- 1. DewakarGoel, Performance Appraisal And Compensation Management, PHI Learning, New Delhi,2008
- 2. Richard.I. Henderson, Compensation Management In A Knowledge Based World, Prentice Hall India, New Delhi.
- 3. Richard Thrope& Gill Homen, Strategic Reward Systems, Prentice Hall India, New Delhi.
- 4. Michael Armstrong & Helen Murlis, Hand Book Of Reward Management, Crust Publishing House.

Course outcomes

- CO-1 Understand the compensation system followed in the organization and the approaches existed in the administration.
- CO-2 Analyse the implementation of paysystem and fringe benefits existed in the organization.
- CO-3 Demonstrate the applicability of various theories of wages.
- CO-4 Understand the rewarding system followed in the organization
- CO-5Describe the pros and corns in the implementation of benefit packages in the organization.

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks					
	Assignments						
	Seminar						
	Attendance and class participation						
External Evaluation	End Semester Examination	75 Mrks					
	Total	100 Marks					
Methods of Assessment							
Recall (K1)	Simple definitions, MCQ, Recall ste	ps, Concept definitions					
Understand/	MCQ, True/False, Short essays, Concept explanations, Short summary						
Comprehend (K2)	or overview						
Application (K3)	Suggest idea/concept with exam problems, Observe, Explain	ples, Suggest formulae, Solve					
Analyze (K4)	Problem-solving questions, Finish a	procedure in many steps,					
Analyze (K4)	Differentiate between various ideas, Map knowledge						
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons						
Create (K6)	Check knowledge in specific or o	ffbeat situations, Discussion,					
Citate (INU)	Debating or Presentations						

	Cou	Course Code & Title : Compensation Management												
CO/PO							PSO	PSO						
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	1	2	3	2	3	2	2	3	3	2	3	2
CO -2	3	2	2	3	2	3	2	2	1	2	3	2	3	3
CO -3	2	1	3	2	3	3	2	1	3	3	2	3	3	3
CO -4	3	2	2	3	2	3	3	2	2	3	2	3	3	2
CO -4	3	2	3	2	3	3	2	3	2	3	2	3	2	3

Strongly Correlated- (3) Moderately Correlated -(2) Weakly Correlated - (1) No Correlation - (0)

Industrial Relations

L	Т	Р	С
6	•	•	4

Course objective

- 1. The course helps the students understand and apply the concept of industrial relation.
- **2.** To makes the students to understand the various processes and procedures of handling employee relations.
- 3. The students understand the role of workers participation in Management and its forms in India
- **4.** To makes the students to evaluate the concept of discipline aspects and objectives ,disciplinary action and employee grivence redressal procedures.
- 5. Be aware acquainted with the concepts principles and issues connected with trade unions.

INDUSTRIAL RELATIONS

Unit I:

Concept of Industrial Relations – Characteristics, Objectives, Significance & Factors of Industrial Relations — Employment and Indian Labour - Globalization and Industrial Relations - Indian Industrial Relations – HRM and IR.

Unit II:

Industrial Disputes in India: Meaning–Difference between Industrial Disputes and Industrial conflict –Forms of Industrial Disputes – Difference between Human Relations and Industrial Relations – Prevention and settlement of industrial disputes.

Unit III:

Worker's Participation in Management: Concept, Origin & Growth of Worker's Participation in Management – Forms of Workers' Participation in India.

Unit IV:

Employee Discipline : Concept of Discipline – Aspects & Objectives of Discipline – Causes of Indiscipline – Essential of Good Disciplinary System – Disciplinary Action. Employee Grievance: Concept and Causes of Grievances – Sources of Grievance – Grievance Redressal Procedure.

Unit V:

Trade Unionism, Collective Bargaining: Concept, Functions of Trade Unions– Types of Trade Unions - Problems of Trade Unions in India. Collective Bargaining –Concept, Principles– Forms of Collective Bargaining – Collective bargaining in practice.

References

- 1. C. B. Mamoria, Satis Mamoria & S. V. Gankar, Dynamics of Industrial Relations.
- 2. G. A. Armstrong: Industrial Relations-An Introduction ,George G. Harrap& Co. Ltd., London.
- 3. RatnaSen, Industrial Relations in India: Shifting Paradigm, Macmillan
- 4. P. C. Tripathy: Personnel Management and Industrial Relations, Sultan Chand & Sons, New Delhi.
- 5. S. C. Srivastava: Industrial Relations and Labour Laws, Vikas Publishing House, New Delhi
- 6. Arun Monappa, Industrial Relations, Tata McGraw-Hill, Delhi

Course outcomes

- CO-1 Students should able to elaborate the concept of Industrial Relation.
- CO-2 Understand the various processes and procedures of handling employee relations.
- CO-3 Understand the role of workers participation in Management and its forms in India
- CO-4 Evaluate the concept of discipline aspects and objectives ,disciplinary

action and employee grivence redressal procedures.

CO-5 Be aware acquainted with the concepts principles and issues connected with trade unions

Methods of Evaluation

Internal Evaluation Continue internal Assessment Test 25 Marks	
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	Total	100 Marks
External Evaluation	End Semester Examination	75 Mrks
	Attendance and class participation	
	Seminar	
	Assignments	

Methods of Assessment

Mictilous of Assessment	
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations

	Course Code & Title : Industrial Relations														
CO/PO	PO						PSC	PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8	
CO -1	3	2	2	3	2	2	3	2	3	3	3	1	2	2	
CO -2	2	3	3	2	2	3	2	2	3	2	3	2	2	3	
CO -3	2	2	3	2	3	3	2	3	3	3	2	1	2	2	
CO -4	2	2	3	2	2	3	2	2	2	2	1	2	2	3	
CO -5	3	2	3	2	2	3	2	2	2	2	2	2	3	2	

Strongly Correlated- (3)

Moderately Correlated –(2) Weakly Correlated - (1) No Correlation - (0)

Competency Mapping

L	Т	Р	С
4	-	-	4

Course objectives

- 1. To help the stdents to explain the basic concept ,usage and classification of competency at various level.
- 2. To makes the students to understand the process of competency.
- 3. To enable the students to understand various methods of competency mapping.
- 4. To provide the students to analyse requirements ,skills and training given to the empolyees
- 5. To enable thw students to know the concept of self awareness, self management and relationship management

COMPETENCY MAPPING

Unit I:

Competency – Concept, Meaning, Types/Classification and usage of competencies at entry and midcareer level. Competency Mapping – Meaning, purpose and Benefits,

Unit II:

Process of Competency Mapping – Identifying competency requirement for various sectors of employment / various jobs IT, ITeS, Insurance, Banking and other Financial Service, Entertainment, Health Service, Private Education and Training,

Unit III:

Defining competency requirements - skills, tasks, activities and technologies, Competency mapping at different levels. Training and Development: Need for training, performance appraisal and standards.

Unit IV:

Methods of Competency Mapping – Assessment Centre, Critical Incident Techniques, Questionnaire method, Psychometric tests, etc.

Unit V:

Competency Models – Steps in Developing a valid competency model – Goleman's emotional intelligence model – Aspects of emotional intelligence – Self-awareness – Social awareness – Self management – Relationship management.

References:

- 1. McClelland , David Competence at Work, Spencer and Spencer, 1993.
- 2. Shermon, Ganesh. Competency based HRM. 1st edition, Tata McGraw Hill.
- 3. Sanghi, Seema. The Handbook of Competency Mapping: Understanding, Designing andImplementing Competency Models in Organizations, 2nd edition, Sage Publications Pvt. Ltd 2007
- 4. RadhaR.Sharma, 2004, 360 Degree Feedback, Competency Mapping and Assessment Centres for Personal and Business Development, Tata McGraw-Hill Publishing Company Limited, New Delhi

Course outcomes

. CO-1 Explain the basic concept ,usage and classification of competency at various level.

- CO-2 Understand the process of competency.
- CO-3 Demonstrate various methods of competency mapping.
- CO-4 Analyse requirements ,skills and training given to the empolyees.
- CO-5 Know the concept of self awareness, self management and relationship management

	Course Code & Title : Competency Mapping													
CO/PO							PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	3	2	2	2	2	3	2	2	2	3	2	2	2	3
CO -2	2	3	2	3	2	2	3	2	3	2	2	2	2	2
CO -3	3	2	3	2	2	3	2	3	2	3	3	3	2	2
CO -4	2	3	2	3	2	3	2	2	2	3	2	3	2	3
CO -5	23	3	2	2	2	3	3	2	2	2	3	2	3	2

- 5. Strongly Correlated- (3)
- 6. Moderately Correlated –(2)
- 7. Weakly Correlated (1)
- 8. No Correlation (0)

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations

Industrial Psychology

L	Т	Р	С
6	-	-	4

Course objectives

1. To help the students to understand the basic concepts, and evolution of industrial psychology principles of learning and motivation.

- 2. To enable the students to explain theories of motivation and its impacts.
- 3. To provide the students to analyse the nature and functions of groups and teams.
- 4. To makes the students to understand industrial morale and counselling.
- 5. To enable the students to understand about personality and organization.

INDUSTRIAL PSYCHOLOGY

Unit-I

Nature and Meaning of Industrial Psychology - Evolution of Industrial Psychology-Learning

Process - Principles of learning - Classical and Instrumental conditioning - Motivational factors in learning.

Unit-II

Motivation and work behavior - Theory X and Y - McClelland's Need Theory - Herzberg's Two Factor Theory, Cultural Differences in Motivation.

Unit-III

Groups and work teams - Group Behavior - Group formation and development - Decision making process - Group decision process - Forces reshaping organizations - Organizational design process - Functions of organizational culture - Organizational Socialization

Unit-IV

Industrial Morale and Counseling - Attitude - Job Satisfaction - Factors influencing job satisfaction - Determinants and measurement- Types of counseling - Ergonomics: Concept and Importance.

Unit-V

Personality and Organization - Meaning, Application of Personality theory in organization - traits, Common personality measurement tools - Complexity, challenges and choices in the future.

References:

- 1. Nelson, Quick and Khandelwal, ORGB : An innovative approach to learning and teaching Organizational Behaviour. A South Asian Perspective, Cengage Learning, 2012
- 2. Luthans, Fred, Organizational Behavior, McGraw Hill 2008.
- 3. Ghiselli, Edwin E. And Brown C.W. Personnel and Instruct psychology. McGraw-Hill Book Co.Inc: New York.
- 4. Blum, M.L. and Naylor, J.C. Industrial Psychology; Its theoretical and social foundations. Harper and row: New York.
- 5. Dunnette M.D. and Hough, L.M. Handbook of Industrial Organizational Psychology. Vol.2 and 3, Jaico Publishing House, Delhi.

Course Outcomes

CO-1 Demonstrate the applicability of concept, evolution of industrial psychology.

CO-2 Analyze the implementation of theories of motivation with proper examples.

- CO-3 Describe the nature and functions of teams and groups.CO-4 Understand the importance of morale and counselling for employee efficiency.
- CO-5 Anayse various factors about personality and its impact on organization, challenges in the futute. Course Code & Title : Industrial Psychology

Methods of Evaluation

Internal Evaluation	Continue internal Assessment Test	25 Marks
	Assignments	
	Seminar	
	Attendance and class participation	
External Evaluation	End Semester Examination	75 Mrks
	Total	100 Marks

Methods of Assessment

lethods of Assessment								
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitionsMCQ, True/False, Short essays, Concept explanations, Short summary or overview							
Understand/ Comprehend (K2)								
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain							
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge							
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons							
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations							

	Course Code & Title : Industrial Psychology													
CO/PO	PO						PSO							
	1	2	3	4	5	6	1	2	3	4	5	6	7	8
CO -1	2	2	1	3	2	3	3	2	2	3	2	2	3	2
CO -2	2	2	2	2	3	2	3	2	3	2	2	3	2	3
CO -3	3	2	3	2	3	3	3	3	3	3	2	3	2	2
CO -4	2	2	2	3	2	3	3	1	2	3	3	2	2	3
CO -5	3	3	2	3	2	2	2	2	3	3	2	2	3	2

Strongly Correlated- (3) Moderately Correlated –(2)

Weakly Correlated - (1)

No Correlation - (0)

Extension Activities(Credit1)